



# PASSAGES

THE OFFICIAL PUBLICATION OF THE GREAT NORTHWEST COMMUNITY IMPROVEMENT ASSOCIATION, INC.

FEBRUARY 2017  
VOL. 38  
No. 9

## WHAT'S IT LIKE TO BE ON THE BOARD OF DIRECTORS?

*Director Jo Ann Fernandez talks about what it's like to be a director, what inspired her to run, and gives advise to others considering running.*

### WHAT IS THE ROLE OF THE BOARD?

The role of the Board of Directors of the Great Northwest is looking at the big picture of the business. We do not look at the day to day operations. One of the biggest factors of being on the Board is taking a look at the budget. For example, looking at what is needed in repairs, or things we can hold off on. We also ensure that good services are provided to the residents of the HOA.

Basically, we do the overseeing operations at a higher level.

### WHAT ARE THE DUTIES OF A DIRECTOR AND HOW MUCH TIME PER MONTH DOES IT TAKE?

Being a director of the Great Northwest requires meeting at least twice a month, the first and third Thursdays of the month. We have come a long way, in that the meetings are not as long as they used to be. The Community Manager and the staff put together the agendas that are nice and concise, and efficient. That allows us to make better decisions for specific items.



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### WHAT INSPIRED YOU TO RUN FOR THE BOARD?

I served on the Board of one of my churches. I wanted to see a different aspect of the Board. The homeowner's association Board is a totally different type of board of directors. You are working more with budgets, and working with a larger group of people. We have 5,000 homes with 17,000 residents. That was a big step for me to take. However, I was ready for that next step and fortunate enough to be asked to step onto the Board.

### WHAT ASPECTS OF YOUR CAREER DO YOU USE WHILE SERVING ON THE BOARD?

My career has been mostly involved in auditing. I am an analytical individual who pays attention to detail. I look at everything carefully, twice, to understand if there is a liability in the decisions that we are making. What risks are there.

Bringing what I do on a daily basis with my employer, American Funds has been a great asset for the Great Northwest.

### WHAT DO YOU DO AT AMERICAN FUNDS?

Let me give you an example. If you are an IRA account holder and you pass away, but you have two or three beneficiaries on your account. Once you pass away, all that paperwork is received. There is an associate who will review and process it. Then, I am the last set of eyes who will look at it. I have to ensure we have all the documents, everything is in compliance, and there

[Click here to continue on page 16...](#)

# PASSAGES

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# BOARD BRIEFS:



## December 15, Regular Meeting

### The Board:

- Cancelled the January Executive Meeting in light of how the staff holidays lined up.
- Accepted accept the insurance proposal by Grona Boles Martin Bloxsom for 2017.

# NEW!

# INTERACTIVE LINK BUTTONS!

**Did you notice a button on the cover of this issue?**

One of the perks of online issues is that we can include live links in the issue. So if, you are reading on your desktop, tablet, or mobile, just press the link you are interested in and it will direct you to where you want to go. This could be other pages in the issue, or pages and documents on the web.

Try it out!

**TRY ME!**

# BOARD OF DIRECTORS

**Established in 1976**

To improve the quality of life of the Association members, and preserve and increase the value of Association member's property



IDA RODKEY  
CHAIRWOMAN



BRIAN STIVES  
VICE CHAIR



JO ANN FERNANDEZ  
DIRECTOR



GENE GUIDO  
DIRECTOR



ESSY LECHON  
DIRECTOR



MEL STALLINGS  
DIRECTOR



MARK ZOLLER  
DIRECTOR



## WHAT IS THIS THING CALLED FIDUCIARY DUTY?

by **Ida Rodkey**  
*Chairwoman of the Board*

**Y**es, the GNW Board elections are coming up soon. We have three open positions for election this year. Are you considering serving as a Board member?

From time to time you may hear that the Board of the Association operates in a fiduciary capacity for the homeowners. Or you may read about the Board's fiduciary responsibility in the governing documents. Just exactly what does this mean?

Fiduciary duty simply means the Board has an ethical and legal obligation to make decisions in the best interests of the entire Association. That's a small explanation for a very big responsibility.

**"FIDUCIARY DUTY SIMPLY MEANS THE BOARD HAS AN ETHICAL AND LEGAL OBLIGATION TO MAKE DECISIONS IN THE BEST INTERESTS OF THE ENTIRE ASSOCIATION."**

Fiduciary duty includes a duty of loyalty to the Association, which means that Board members should never use their position to take advantage of the Association. They should never make decisions for the Association that benefit themselves at the expense of the Association and its members.

Fiduciary duty also includes the duty to exercise ordinary care. This means Board members must perform their duties in good faith and in a manner they believe to be in the best interest of the Association, with such care as an ordinary prudent person in a similar position under similar circumstances would use.

In short, Board members must act in the best interests of the Association and act reasonably. Board members fulfill their fiduciary duty by:

- Developing and using a formal budgeting process
- Establishing and adhering to budgetary guidelines
- Making sure the budgeting process reflects the wishes of the Association members
- Promoting an understanding and acceptance of the reserve accounts among the members
- Collecting sufficient fees to adequately operate the Association.
- Authorizing expenditures

Are you willing to be that person? If you are, stop by and pick up a packet and run for the GNW Board of Directors.

*Ida*

## 2017 BOARD OF DIRECTORS

### NOMINATIONS

Nominations, Candidate Biographies & Photos due by  
**12:00 Noon February 16, 2017**

Download a package below, or pick up a Nomination packet at the GNW Lodge during normal business hours:

**10 a.m. - 7 p.m.**  
**Monday thru Friday**

[Download Nomination Package](#)



## YOUR ASSESSMENTS *WHAT'S NEXT?*

by Cynthia Gates, CMCA®, PCAM®  
Community Manager

**J**anuary 31, 2017 has come and gone. Most of you have paid your assessments or signed a payment plan to pay them in monthly installments. You can move on and can stop reading here.

For those of you who did not pay your 2017 assessments, you can still come in to make a payment or sign a payment plan. However, there will be the application of a late interest charge.

The graph below provides a schedule of what late interest charges and fees are added to an assessment when deadlines are not met. Please note, the actual charge for 2017 assessments was \$276.

Important 2017 Dates	2017 Improved Lot Assessment	Late Interest Charge	Payment Plans Setup Fee (When Requested)	Total Adjusted Balance Due
January 1-31	\$276.00		0	\$276.00
January 1-31 (Payment Plan)	\$276.00		\$25.00	\$301.00
February 1 - March 31	\$276.00	\$30.00	0	\$306.00
February 1 - March 31 (Payment Plan)	\$276.00	\$30.00	\$25.00	\$331.00
March 1 - March 30	\$276.00	\$60.00	0	\$336.00
March 1 - March 30 (Payment Plan)	\$276.00	\$60.00	\$25.00	\$361.00

◆ **On April 1<sup>st</sup>:** Letters will be mailed to all delinquent homeowners.

This will remind them of their account balance. GNW staff will simultaneously begin collection efforts by beginning to contact homeowners to provide a review of payment options including setting up a payment plan.

GNW wants to do everything possible to notify and inform homeowners before accounts are transferred to the Association's attorney, Tom Newton with Allen, Stein & Durbin.

Once an account is turned over to the attorney's office, the minimum it will cost each homeowner is \$250 to open up the account. This is a collection fee, in addition, to the balance of the Association account.

◆ **In August unpaid accounts will be forwarded to the Association's attorney without further notification.**

### METHODS TO PAY YOUR ASSESSMENTS

1. **RECOMMENDED:** Mail payment and include the statement coupon attached to your annual statement

2. Pay online at [www.great-northwest.org](http://www.great-northwest.org). E-Checks are **FREE!** (Credit card payments may carry a fee of \$14.95 charged by credit card companies.) Use the account number on your statement as the "purchase order" number.

3. Pay by Visa, MasterCard, or Discover at the Association office. We are located at 8809 Timberwilde Drive (right across from Timberwilde Elementary School), or by phone 210-681-2983. There is a \$3 charge to process credit card payments made in the office. Debit card payments are FREE.

4. Bring or mail a check or money order to the Association office at 8809 Timberwilde Dr., San Antonio TX 78250. Office Hours are M-F, 10 a.m. -7 p.m. A drop box is located outside office for after-hours payments.

8809 Timberwilde Drive  
San Antonio, TX 78250  
210-681-2983

# FEBRUARY

## Community Calendar

SUN	MON	TUE	WED	THU	FRI	SAT
			<p>1</p> <p>Dominoes ◆ 11 A</p> <p>Chess ◆ 6 P</p> <p>SA Tumble Tots ■ 5:30 P   Age 3-5 ■ 6:30 P   Age 5-7</p>	<p>2</p> <p>Exe. Board Mtg ■ 6:30 P Closed ■ 7 P Open to Members</p> <p>Line Dancing ■ 10 A   \$2</p> <p>Ballet ■ 3:15 P   Age 5-6</p>	3	4
5	<p>6</p> <p>SA Tumble Tots ■ 12:30 P Age 3-5   \$10</p> <p>Ballet ■ 3:15 P Age 3-4   \$15</p> <p><b>SOCCKER</b> REGISTRATION BEGINS</p>	<p>7</p> <p>Mahjong ■ 6 P</p>	<p>8</p> <p>Dominoes ◆ 11 A</p> <p>Chess ◆ 6 P</p> <p>SA Tumble Tots ■ 5:30 P   Age 3-5 ■ 6:30 P   Age 5-7</p> <p>77 Fit ■ 7:30 P   \$10</p>	<p>9</p> <p>Line Dancing ■ 10 A   \$2</p> <p>Ballet ■ 3:15 P   Age 5-6</p> <p>77 Fit ■ 6:30 P   \$10</p>	<p>10</p> <p><i>Valentine's Parent &amp; Child Dance</i> ■ 7-10 P \$5 per dinner plate</p>	11
12	<p>13</p> <p>SA Tumble Tots ■ 12:30 P Age 3-5   \$10</p> <p>Ballet ■ 3:15 P Age 3-4   \$15</p> <p>ACC Meeting ■ 4:30 P</p>	<p>14</p> <p>O.W.L.S. Lunch ■ 11 A</p> <p>Mahjong ■ 6 P</p>	<p>15</p> <p>Dominoes ◆ 11 A</p> <p>Chess ◆ 6 P</p> <p>Book Club ■ 7 P</p> <p>SA Tumble Tots ■ 5:30 P   Age 3-5 ■ 6:30 P   Age 5-7</p> <p>77 Fit ■ 7:30 P   \$10</p>	<p>16</p> <p>Reg Board Mtg ■ 7 P</p> <p>Line Dancing ■ 10 A   \$2</p> <p>Ballet ■ 3:15 P   Age 5-6</p> <p>77 Fit ◆ 6:30 P   \$10</p>	17	18
19	<p>20</p> <p><b>Happy President's Day</b></p> <p>Office Closed</p>	<p>21</p> <p>Mahjong ■ 6 P</p>	<p>22</p> <p>Dominoes ◆ 11 A</p> <p>Chess ◆ 6 P</p> <p>SA Tumble Tots ■ 5:30 P   Age 3-5 ■ 6:30 P   Age 5-7</p> <p>77 Fit ■ 7:30 P   \$10</p>	<p>23</p> <p>Line Dancing ■ 10 A   \$2</p> <p>Ballet ■ 3:15 P   Age 5-6</p> <p>77 Fit ◆ 6:45 P   \$10</p>	24	25
26	<p>27</p> <p>SA Tumble Tots ■ 12:30 P Age 3-5   \$10</p> <p>Ballet ■ 3:15 P Age 3-4   \$15</p> <p>ACC Meeting ■ 4:30 P</p>	<p>28</p> <p>Mahjong ■ 6 P</p>	<p>1</p> <p>Dominoes ◆ 11 A</p> <p>Chess ◆ 6 P</p> <p>SA Tumble Tots ■ 5:30 P   Age 3-5 ■ 6:30 P   Age 5-7</p> <p>77 Fit ■ 7:30 P   \$10</p>	<p>2</p> <p>Line Dancing ■ 10 A   \$2</p> <p>Ballet ■ 3:15 P   Age 5-6</p> <p>77 Fit ◆ 7:30 P   \$10</p>	3	4



## RECREATION UPDATE

by Ty Simpson  
Recreation Manager

### Basketball

Basketball season is in full force. Come out to see some great games at Crossroads Baptist Church, 8300 Tezel Rd., on Saturdays from 9am – 4pm. The season will run from January 14 to March 11th.

### Soccer

Believe it or not, it's already time to start thinking about the Spring Soccer season! Registration will start on February 6 and run through March 10th. The Spring Season fills up fast so register early!

Registration forms can be found at the GNW Lodge and on the website on February 6. Come out and join the fun!

## RECREATION DATES

**JAN 14 - MAR 11** **Basketball Games**  
Crossroads Baptist Church  
9 a.m. - 4 p.m.

**FEB 06 - MAR 10** **Spring Soccer Registration**  
Residents \$70  
Non-Residents \$85  
Ages 4-3

**FEB 06 - MAR 10** **Adult Softball Registration**  
\$275 per team  
Games - Raymond Rimkus Fields  
Sundays Starting March 20

## STAY UPDATED

Tap to follow us on Facebook

Tap to see our Online Calendar

## COMING SOON

**FEB 10**

### VALENTINE'S PARENT & CHILD DANCE

7-10 p.m., Callanen Hall (Silver Creek)

Come to our first ever Valentine's Parent and Child Dinner and Dance. Enjoy time with your children and celebrate the love between a parent and child while dancing. We will have spaghetti dinner plates with salad, dessert, and tea or lemonade.

Tickets are \$5 per person and available for sale at the GNW Office from Jan 2 - Feb 8.

Proceeds benefit the GNW Scholarship Fund.

## Valentine's Parent & Child Dinner & Dance

February 10 7-10 p.m.

8809 Timberwilde Dr.

\$5 / person

Ticket includes spaghetti dinner plate.

Plus: visits by 3 princesses with Royal Princess Tea Parties, music, cake and cookies, cookies & more!

Get tickets by  
February 8

## Great Northwest Donates New McGruff Puppet to SAPD SAFE Officers

by Connie Stallings

*A-Team Team Leader*

Each year, McGruff the Crime Dog® makes his rounds to many schools, day care facilities and other kid-friendly places to teach children about crime prevention and safety. After all of his journeys, McGruff was looking a little tired and worn out. The Great Northwest Watch Team found a way to get him back in good spirits.

We are happy to announce that the GN-Watch Team donated a brand new McGruff Puppet to the SAPD SAFE officers at the Prue Road Sub-



Photo courtesy of Connie Stallings

Officers Yvette Meade and Scott Boehm and Sergeant Holguin welcome a new McGruff puppet.

station, where he was warmly received by Sergeant Holguin, Officer Scott Boehm and Officer Yvette Meade.

We look forward to seeing McGruff, his puppet friends, and all of his SAPD SAFE officer friends again!

In the Great Northwest we “Back The Blue!” If you would like to Back The Blue, join us at our next neighborhood watch team meeting on Monday, February

6, 2017 at 6:30 p.m. We meet at Flores Hall near the Emerald Valley Pool, 9310 Timber Path Drive.

Join the GNWatch

## Spring is an Opportunity to Keep the Great Northwest Looking Great

by Connie Stallings

*A-Team Team Leader*

Spring is right around the corner. I was driving around the communities, as I and several other A-Team members often do, looking for graffiti and cleaning and reporting illegal dumping. I noticed a lot of areas in our community need a bit of Spring Cleaning. The city’s Brush Pick-up happened on January 23, and it won’t be long before the A-Team sponsors the Dial-a-Trailer event for our Spring Bulk Drop Off on April 29. What a great opportunity to start cleaning up our yards and surrounding areas to keep the Great Northwest looking GREAT!

Don’t forget, keeping the community looking great helps keep our property values up, too.

As always, if you need the A-Team’s assistance or would like to join other members of our community that help keep our neighborhood looking GREAT, and our property values UP, please contact Connie Stallings at 210-416-8595 or email [connie\\_stallings@sbcglobal.net](mailto:connie_stallings@sbcglobal.net).



Photo by Ashley Frolick

The A-Team tackles many spring cleaning projects every year, including cleaning the Green-belt.



Contact Connie



## FITNESS CORNER

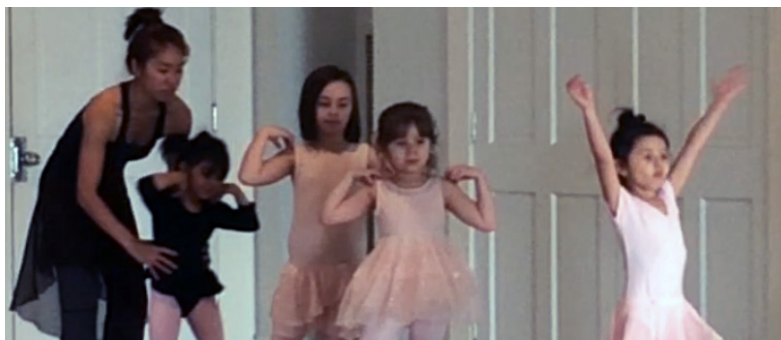
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**Tumble**  
**Tots**

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  - Wednesdays 6 p.m. •
- SC Lodge • \$10  
► 210-326-3234

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**77**  
**FIT**

- Coming Soon! ► Wednesdays 7:30 • Thursdays 6:30
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## FREQUENTLY ASKED QUESTIONS

### DEED RESTRICTIONS AND ARCHITECTURAL CONTROL

by Jose Morlett

*Deed Restriction and Architectural Control Officer (DRACO)*



#### What are the deed restrictions and do I have to abide by them?

Yes, The Great Northwest CIA is a mandatory deed restriction community. Deed restrictions are legal “rules” filed by the developer on all lots in the Association. The deed restrictions and architectural controls set forth in the Covenants, Conditions and Restrictions (CC&Rs) and Exterior Design Criteria ensure the preservation of the original architectural design. You can get a copy of these governing documents on our website.

#### Do I need approval to make exterior improvements to my property?

Yes. Any alterations or additions to the exterior of your property must be approved in writing by the Architectural Control Committee (ACC). The ACC is a true asset to every owner because

this group as well as DRACO have a thorough understanding of the governing documents. You can attend any ACC meeting for questions, advice or recommendations.

#### What if I make changes to my property without ACC approval?

Owners must seek ACC approval in writing prior to making external changes to their property. If you make changes without prior approval, your investment could be at risk. Additionally, if your modifications are outside the guidelines of the ACC, you may be required to remove or reverse the improvement(s).

#### If I get a building permit from the city, do I still need ACC approval?

Yes. Approval from the city does not constitute approval from the ACC. The committee still re-

quires that your plans be submitted in writing for review.

#### If the ACC approves a modification for my neighbor, can I assume that the same modification will be approved for me?

No. Each property and project is different. Applications are reviewed based on the individual characteristics and circumstances for each property. Always get ACC approval before making changes to your property.

#### Who do I call to report problems in the community?

Please report problems to the Deed Restrictions Officer at 681-2983. All reports remain anonymous.

CC&R's

Exterior Design Criteria

Email DRACO

## SPRING DIY PROJECTS

by Mark Zoller

*Director*

It has been a crazy, unpredictable winter here in the Great Northwest. Spring is just around the corner so it's the perfect time to start that home improvement project you've put off all winter. Here are some ideas to get you started:

**REFRESH A ROOM** for spring with a new coat of paint. Paint is one of the easiest and least expensive ways to brighten your home. Invest in high-quality paint and paint brush to ensure a long-lasting paint

job. Rearrange the artwork—after the paint dries—to complete the fresh look. Also, consider changing out the hardware on drawers and cabinets to give your kitchen and bathroom a new look.

**VACUUMING** is likely a weekly chore in every home. However, you should give carpets a quality cleaning at least once a year to eliminate deep-down dust, dirt, and food particle buildup. Hire a professional—rent a carpet cleaner from HEB.

**WHEN IT COMES TO YOUR LAWN**, we would all like to have the best looking yard on the block. This spring, get the most out of your efforts by giving your lawn what it needs. Maintaining your lawn requires

CONTINUED ON NEXT PAGE...

# The Gardening Spot

## Roses, Roses, Roses!

by Camille Fiorillo  
*Horticulturalist*

*The rose is the national flower of the United States of America.*



What comes to mind for February? Valentine's Day and roses! Not only the commercial varieties at the florist, but also the beautiful roses in our garden. February 14th is the traditional starting date to start caring for your backyard roses in San Antonio.

Pruning creates more flowers per plant and allows you to shape the bush. The tools you need are a sharp pair of curved hand clippers, long handled loppers, and leather gloves.

I prefer the leather gloves that come up to the elbow that are available at the big box stores and

garden centers. These will save you from many snags and scratches.

Varieties that bloom once a year, like Lady Banks that are popular in our neighborhood, should not be pruned until after their annual bloom. To prune the roses you should not just chop away. General advice is to first remove all the dead wood making sharp clean cuts. Next remove any branches that are crossing. Crossing branches create wounds that allow disease and insects in. Create some space in the center of the bush. Trim the outside branches to desired shape.

Mulch your rose bushes generously, 2-4 inches in depth before the weeds start to grow. Use organic mulch like wood chips, chipped oak leaves or shredded pine bark. Replenish as needed. Keep the base of the rose bush clear of mulch.

Fertilize as soon as the bush first shows leaves. Use general purpose or rose food but follow the package instructions. There is usually not enough rainfall in summer to promote optimal blooming. Water roses using drip irrigation, soaker hoses or bubblers. Water slowly and avoid wetting the leaves.

Planting new roses? Select the type that fit your landscape needs. For a description of types of roses, Hybrid Tea, Floribunda, Grandiflora, Miniature, Climbing, China, Polyantha, and more go to <https://www.craftsy.com/blog/2015/03/types-of-roses/>. For specific varieties that do well locally check out <http://aggie-horticulture.tamu.edu/archives/parsons/publications/roses/south.html>.

Happy Valentine's Day and happy gardening!

### ...CONTINUED FROM PREVIOUS PAGE

work—mowing, trimming, fertilizing, and pulling weeds. If you'd rather leave the job up to someone else, consider hiring a lawn-care service. Check the ads in the PASSAGES for a local provider.

**HAVING YOUR HOME'S EXTERIOR** and windows power-washed won't just make your home look sharp, it also prevents the growth of mold and mildew that feed on grime. If you're not comfortable deciding whether your home's exterior can handle the pressure exerted from the various pressure washing nozzles available, hire a professional to do the work. Again, check for local providers in the *Passages*.

**SPRING IS THE PERFECT TIME** to put your home's

best face forward with a fresh exterior paint job. An updated color scheme can take your house from forgettable to traffic-stopping. The average paint job lasts 10 years, so make sure it's done right. If your house doesn't require a full paint makeover, consider a touch-up, which can prolong the life of your siding and trim. If you have questions about a project or need to setup your review through the Architectural Control Committee, contact: [draco1@greatnorthwest.org](mailto:draco1@greatnorthwest.org) • 210-681-2983.



## MONTHLY SECURITY ACTIVITY REPORT Activity from December 1 - December 31

Below is the list of calls/responses the Security Department made during December 2016. Abbreviations of sub-divisions are as follows: Silver Creek (S/C); Timberwilde (T/W); Ridge Creek (R/C); Village Northwest (VNW); Commons (C); and Emerald Valley (EV).

	SC	TW	RC	VNW	C	SCC	EV	TOTAL
Alarms	0	0	0	0	0	0	0	0
Animal Complaints	9	0	1	4	0	0	3	17
Assist Public	12	0	3	2	0	0	11	28
Burglary Res/Bldg	2	0	0	0	0	0	0	2
Burglary Vehicle	10	0	1	0	0	0	0	11
Child-Missing	0	0	0	0	0	0	0	0
Criminal Mischief	1	0	0	1	0	0	1	3
Criminal Trespass	1	0	0	0	0	0	0	0
Curfew Violation	0	0	0	0	0	0	1	1
Deadly Conduct	1	0	0	1	0	0	0	2
Deed Restriction	3	0	0	1	0	0	0	4
Disturbances	12	0	0	4	1	0	9	26
Lost/Found Property	1	0	1	0	0	0	0	2
Harassment - Threats	0	0	0	0	0	0	0	0
Salesman/Soliciting	2	0	0	1	1	0	2	6
Suspicious Activity	4	0	2	1	0	0	3	10
Suspicious Pers./Veh.	16	0	7	0	0	0	6	29
Thefts	5	0	3	2	0	0	2	12
Traffic Complaints	4	0	0	1	0	0	1	6
<b>TOTALS</b>	<b>83</b>	<b>0</b>	<b>18</b>	<b>18</b>	<b>2</b>	<b>0</b>	<b>39</b>	<b>160</b>

## SECURITY RESIDENTIAL SERVICES REPORT Activity from October 1 - October 31, 2016

Below is the list of responses the security department made when assisting the public during October 2016. Abbreviations of sub-divisions are as follows: Silver Creek (S/C); Timberwilde (T/W); Ridge Creek (R/C); Village Northwest (VNW); Commons (C); Stage Coach Crossing (SCC) and Emerald Valley (EV).

	SC	TW	RC	VNW	C	SCC	EV	TOTAL
Alarms	0	0	0	0	0	0	0	0
Facility Check	1	0	1	0	0	0	0	2
Lost/Found Animals	2	0	0	0	0	0	1	3
Jump Start Battery	0	0	0	0	0	0	0	0
Home/Veh. Lockouts	0	0	0	0	0	0	0	0
Open Doors	5	0	0	0	0	0	4	9
Vehicle Lights Left On	1	0	0	1	0	0	1	3
Welfare Checks	0	0	0	0	0	0	0	0
Out-of-Town	245	0	64	124	0	62	40	535
Special Watch	7	0	24	0	0	0	25	56
<b>TOTALS</b>	<b>261</b>	<b>0</b>	<b>88</b>	<b>125</b>	<b>0</b>	<b>62</b>	<b>72</b>	<b>608</b>

## DEED RESTRICTION Activity from Oct. 6, 2016 — Nov. 3, 2016

Below is the list of calls/complaints to the Deed Restriction Department made during October 6, 2016- November 3, 2016. Calls per day: 8-15. Correction Rate: 90% Abbreviations of sub-divisions are as follows: Silver Creek (SC); Timberwilde (TW); Ridge Creek (RC); Sage Coach Crossing (SCC); Commons (C); Village Northwest (VNW); and Emerald Valley (EV).

Complaint	SC	TW	RC	SCC	C	VNW	EV	TOTAL
Nuisance	43	22	52	28	31	49	68	293
Inoperable Vehicle	21	1	12	0	2	1	15	52
Basketball Hoop	5	3	3	0	2	0	5	18
Fence/Garage Door	16	2	8	1	5	5	20	57
Overgrown Grass	83	21	65	18	21	15	131	354
Boats/Trailers	7	1	11	1	0	3	4	27
<b>TOTALS</b>	<b>175</b>	<b>50</b>	<b>151</b>	<b>48</b>	<b>61</b>	<b>73</b>	<b>243</b>	<b>801</b>

## ACC STATS

All exterior construction, additions, changes or alterations must be approved by an "Architectural Control Committee," as per section 5A.2-5A.9 of the deed restrictions.

## December 2016

Street	Improvement	Value
Ridge Glade	Solar Panels	\$31,350
Old Corral	Covered Patio	\$7,400
Ridge Field	Paint the exterior of hom	\$4,000
Timber Rain	New Roof	\$5,000
Timber Crest	Storage Shed	\$8,000
Valley Rock	New Roof	\$6,000
Timber Hunt	Cover Patio	\$5,000
Pine Village	New House	\$110,000
Timber West	Plant Trellis	\$500
	<b>Total</b>	<b>\$177,250</b>

For more information pick up a copy of the GNW deed restrictions and the exterior design guidelines at the GNW Lodge or call DRA-CO at 210.681.2983 ext. 111

## Teen Date Violence Awareness Month

by Roger Burton  
*Security Chief*



**F**ebruary is Teen Date Violence Awareness Month. Some of you may be asking why I am writing about this subject. When discussing teen violence, we normally see this problem occurring with high school students. Well, let's discuss the problems we see with middle school children.

This year, we saw an uptick in fighting at our Emerald Valley Park, particularly when the middle school is letting out of class. The middle school represents grades 6 through 8 and age 11 to 13. It's hard to believe that middle school kids are where most of our recent worries are coming from.

Now, let's talk about what is behind most of our fighting amongst these kids. It ties into young children beginning to have feelings for each other for the first time. You may laugh at that, but I urge you to remember how you were at that age, when emotions run wild. They see their girlfriends and/or boyfriends with someone else and become jealous, triggering these fights. Yes, we do see problems with kids bullying other kids.

However, the main problem is boy meets girl or girl meets boy for the first time.

**THE FIRST LINE OF DEFENSE** during these situations is from parents at home.

- First, parents need

to talk with their teens about having healthy relationships.

- Parents should also meet the parents of the other child.
- Reiterate to your children that violence is not the way to take care of their problems.
- Most importantly, parents must find the courage to ask your child tough questions.

To the parents that use the GNW recreation area as a safe haven for your kids: Yes, we all would like to think that your kids will be safe in these areas. GNW Security personnel will do everything possible to make the recreations areas a safe zone for your children. However, we cannot always be in these areas to prevent fighting from occurring. Talk to your kids and make sure they have a way to get into the house in case they are having problems with other kids. Many parents drop their kids off because it allows them time to do other things that need to be taken care. Please leave your kids a key to the house. Home is where their safe haven must be.

Lastly, I don't want it to come down to security closing the parks during the afternoons. If the fighting continues, this will be an option that will be considered. Let's do our best to keep these parks a safe place for our children.



**Contact Security (210) 681-2983**

## CONTINUED FROM THE COVER...



Photo courtesy of Jo Ann Fernandez  
Director Fernandez attends the Fiesta Button Contest Winner ceremony, which she helped organize, at Timberwilde Elementary school in 2015.

are no risks in releasing these assets.

I also work with wires to the Feds and to the States. Anytime we do a redemption on an IRA, you have a 10% withholding. We have to ensure we send that 10% to the federal level.

I mostly work with three kinds of cases, I call the three

Ds: death, disability, and divorce.

### WHAT IS THE MOST CHALLENGING ASPECT OF BEING A DIRECTOR?

Speaking to my first term as a director, it was challenging because I didn't know the nature of the job. Once I became familiar with the job and what was asked of me as a director I became more comfortable. I understood that I was expected to go to meetings, talk to residents, work with a group of seven, and to work on a budget.

The most challenging aspect was learning about the business.

I am more comfortable in my second term. I can't thank enough having a great Board of Directors to work with, as well as a great Community Manager and staff. That has made my job easier.

### WHAT DO YOU ENJOY MOST?

Looking back, I thoroughly enjoyed working with so many good people. I have been able to see how a business with over a million dollars in funds runs. It has been very gratifying, and has actually taught me a lot about myself. Particularly, I learned how to adjust in different situations. We have been very fortunate, I have to say, to be a part of a very good homeowner's association. That is considering that we are one of the few that are self managed. That says a lot. So I take pride in being a part the Board of Directors for this Association.



## EMPLOYEE OF THE MONTH

David Moya — *Maintenance Tech*

### WHAT IS YOUR WORK BACKGROUND?

My background is in automotive. I was a mechanic. I went into maintenance because I was hurt, and could no longer do mechanic work long-term. I was also in the Navy from '76 - '82.

### WHAT DO YOU DO AT THE GREAT NORTHWEST?

I do a lot of the maintenance: plumbing, electrical, painting, and anything that involves any type of power to the lights, water to the plumbing, fixing any of the machines we use. Yesterday we had a problem in the backhoe with the John Deere. We were able to fix it.

### WHAT IS YOUR FAVORITE PART ABOUT YOUR JOB?

I enjoy coming to work and I learn every day. I come to learn every day. If I don't know how to do something, I want to learn it. I want the Association to look better than it did before, and just keep improving.



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