

#### Board **Board Briefs** Let's Bring In The New Year With This Ques-

CM: Happy New Year!

Jan & Feb Calendar

tion..

2020	ASSESSN	IENTS (	)F \$283 /	ARE DUE

ASSESSMENTS ARE DUE BEFORE JANUARY 31, 2020 TO AVOID LATE FEES PAY ON THE WEBSITE: WWW.GREATNORTHWEST.NABRNETWORK.COM OR IN OFFICE

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#### 2020 Annual Assessments Are the Same as 2019

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Your Assessments for 2020 will be \$283, the same as 2019. The annual statement for the 2020 assessments and any unpaid balance will be mailed the first part December. The look of the statement is the same format used by our new bank. BB&T. Please read the statement carefully - it has important information, and, a equired coupon that is needed to process your payment.

### Payment Options

With the Association's change of banks these payment options give you more accurate and convenient ways to pay through BB&T Bank -Association Services.

# **IT'S REALLY IMPORTANT --DON'T FORGET THE COUPON!**

# **Everything You Need to Know About Your 2020 Assessments**

# **Collection Process**

ssessments are due January 1 for the forthcoming year and become late February 1. If you have paid your assessments before January 31 or signed up for a payment plan to pay them in monthly installments, your assessment account is not subject to the additional collection actions or fees discussed here.

Following is a graph that shows the 2020 assessment rate for one year for an Improved Lot and collection activities, additional collections costs and fees that apply.

DUE DATE	COLLECTION PROCESS	RATE
January 1	Annual Assessments	\$283.00
February 1	Late: 1 <sup>st</sup> Collection Charge	31.00
March 1	Late: 2 <sup>nd</sup> Collection Charge	45.00
Any Time	Payment Plan Set Up Fee (Waived in January)	25.00
December 31	Interest on unpaid assessments	16.98
Starting April	Transfer accounts to attorney	Various Attorney Rates & Fees

Continued on page 7..

# **2020 Board Elections**

very year the terms of 2 or 3 directors to the Board of Directors expires and an election takes place to reelect or elect new homeowners to fill the expiring director seats with new terms. Any owner who is interested in running for election to the Board must complete an application and provide certain other information. If you're an owner of property in the Great Northwest, whether or not you reside in the Great Northwest, and you're interested in running for election, here's a summary of the process:

## **Complete a Nomination Application**

Nomination packages are available at www.GreatNorthWest.org or at the Association's main office at 8809 Fimberwilde Drive, San Antonio, Texas 78250, right across the street from the Timberwilde Elementary School. Office hours are Monday through Friday 10 a.m. to 7 p.m. To complete the form, you will need the signatures of 5 other property owners (not tenants) who are Members in good standing, which means they need a \$0 balance on heir Association accounts. These 5 owners nominate you by signing their name to your nomination form.

The next issue of Passages will be printed in March To receive the email edition, Passages<sup>2</sup>, login to greatnorthwest.

# board • Chair

# **BOARD OF DIRECTORS** 2019-2020



### ESTABLISHED IN 1976

Mission: To improve the quality of life of Association members, and preserve and increase the value of Association members' properties.

CHAIR Brian Stives

VICE CHAIR

Mel Stallings

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DIRECTORS Gabe Briones Jo Ann Fernandez Essy Lechon Ida Rodkey Mark Zoller

# **Board Briefs**

Each Board meeting takes a couple of hours as the Board considers items of business on the agenda. While Board Briefs list decisions made by the Board, Members are encouraged to attend meetings to hear the Board as it discusses and debates matters upon which decisions must be made.

#### **DECISIONS MADE OR ACTIONS TAKEN** BY THE BOARD OF DIRECTORS:

November 7 Executive Board Meeting Reserve Account Investment Strategy

The Board discussed different investment brokerage vehicles, and any related fees, that could increase interest on reserve savings. Options will be reviewed when they're available.

November 21 Regular Board Meeting Cash Flow

CM Gates recommended that the Board consider transferring \$81,000 from reserves to operations to pay for operating extenses for the rest of the year. The Board approved contingent on the monies paid back to reserves.

**December 5 Executive Board Meeting** Election Officer

The Board appointed Ida Rodkey as ٠ **Election Officer** 

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# Let's Bring In the New Year With this Question..

by Brian Stives Chairman of the Board



Welcome 2020! I hope you all have a happy and prosperous new year!

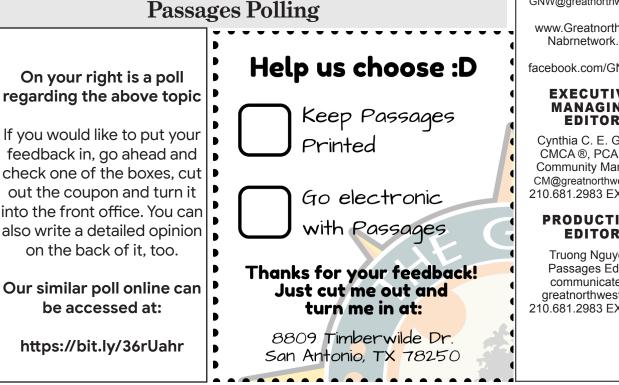
This month I want to talk about the Passages newsletter. A couple years ago we went to a split of online/printed Passages, with the intention being to eventually move to a purely online version. Per that intent, we are now asking your opinion on going completely online. We spend about \$22k per year printing and delivering the newsletter to your door. While I'm more of a print kinda guy, I can't help but notice how many newsletters remain on doors well after

they are delivered. This tells me people aren't reading the print version, so it begs the question of whether we should continue.

We are always looking for ways to save money, or be more efficient in our spending, so this is a logical question. There will be a poll included in this issue, as well as a survey sent by email. Like I said I'm more of a print guy, but I also realize that the readership of the printed version likely doesn't justify the cost. If we have 100 of the 4963 homes reading it, thats a cost of \$220 per reader a year. Even at 500 (which is probably very high), it's \$44 a year per reader. With a total assessment of \$283, this just doesn't appear on the surface to be a great use of your assessment money. Look for the poll/surveys and please let us know what you think!

As we start 2020, there was no raise in assessments and we are still maintaining the facilities and the financial stability of the Association. We are always open to new ways to be more efficient and keep the assessments at a reasonable rate. Remember, Board members are just members of the community and we don't like spending more than we have to either! So drop in at a Board meeting or provide your input through the website or Facebook, we always welcome your feedback and suggestions!

Have a great 2020!



# PASSAGES

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Photographs taken at Great Northwest events and/or on GNW property are the property of GNW and can be used in Great Northwest media, on our website. Facebook, in Passages, on marketing materials, or for any purpose as decided exclusively by GNW.

Passages is delivered by carriers to the door of each home in our Association on a bi-monthly basis

Advertising in Passages does not imply endorsement by the Great Northwest Community Improvement Association. Inc

Any erroneous statement will be corrected if brought to the attention of the publisher. The publisher reserves the right to reject any advertisement at any time. Submit articles, photos, and other information via email to: editor@greatnorthwest.org

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# HAPPY NEW YEAR! by Cindy Gates, CMCA<sup>®</sup>, PCMA<sup>®</sup>

Community Manager



At the Great Northwest our purpose is to promote the recreation, health, safety and welfare of Great Northwest residents and improve and maintain common areas for residents' use and enjoyment. Toward that end we support the membership and residents through the enforcement of property standards, maintenance of common areas, offer recreational activities to youth, adult and senior residents, and provide excellent resident service.

We work diligently to make sure that homeowners know what services are and how they may be obtained, which is important as we become more efficient through use of the internet. Because not everyone is as plugged into the Association and its services we use every tool available in addition to staff availability at the offices to answer questions.

2019 was a great year with \$939,585 in home improvements reviewed, approved and communicated by our staff and volunteers. Staff also provided Association services like helping thousands of visitors to the Administrative offices, administration of community standards compliance policies, member use of amenities, hall rentals for personal parties, and sports and events. Corporate responsibilities have included home sales, member and Board of Directors' meetings as well as all other corporate obligations.

Bringing the pool maintenance inhouse and handling it through our Maintenance and Recreation Departments being among the most recognized accomplishments. We also updated our website host and main database software with Caliber that will provide more flexibility and better financial reporting.

We look forward to including you in 2020. Yes. You. I can't think of a more common goal we all have than to preserve, protect and enhance community and property values. And, enhance the quality of life in the Great Northwest.

I look forward to meeting you this year. Until then sincere wishes for good health, happiness and prosperity in the New Year!



o Directivo, à data de 27 de Junho de 2012

## **IMPORTANT NOTES:**

## WEBSITE

Get connected! You'll love it and if you need help with a log in call our web host Neighbor Network at 855-373-5722.

## **YOUR INPUT COUNTS**

Attend the regular monthly Board of Directors' meeting: It starts at 6:30 at the Lodge the 3rd Thursday of every month.

## **HAPPY ANNIVERSARY**

2020 is the 45th anniversary of the Great Northwest Community Improvement Association. We're going to celebrate all year and we hope you'll take the time to volunteer, attend events, get your kids or grand kids involved in sports, and reacquaint yourselves with the amenities of your community.

## GOALS

Staff at the Great Northwest watch expenses closely every day but our top 2020 goal is a renewed focus on watching costs closely: bidding out whenever possible, negotiating best deals, etc. We're also looking forward to how our new software can make staff hours more efficient. We're ready!

# 2020 Board Election

Our Association is governed by an elected Board of Directors composed of seven members all seven of whom hold staggered 3-year terms of stewardship. The terms of two directors, Brian Stives and Ida Rodkey will expire at the Annual Meeting in May 2020.

Any owner who is interested in running for election must complete a nomination form and provide other information and submit the required information to the Association's office before Noon on the third Thursday of February: Noon February 20, 2020.

Nomination forms that are received afterward cannot be accepted. Nomination packages along with more information are available at www.GreatNorthWest.org or at the Association's main office at 8809 Timberwilde Drive, San Antonio, Texas 78250, right across the street from the Timberwilde Elementary School. Office hours are Monday through Friday 10 a.m. to 7 p.m.

Happy New Years!



# COMING SOON

## FEB 8 • Valentine's Day Dance

6 pm - 9 pm, Silver Creek Lodge

Spend an evening with your children at our parent & child dance! Don't miss out on this special event for that special moment. Sales start on January 2. Only 115 tickets are available so grab them early! They go fast. All proceeds go to the GNW Scholarship fund.

## FEB 15 • New Resident and Neighbor Breakfast

11 am, Silver Creek Lodge

If you just moved in and want to get more acquainted with the community, we're holding a light refreshment to serve YOU. Come gather insight, meet some of the community leaders and meet fellow new neighbors.

## MAR 21 • Spring Community Yard Sale

8 am - 2 pm, Silver Creek Lodge

Get your spring cleaning done by joing us for our Spring Community Yard Sale! For \$10 a vendor booth slot, they go pretty fast so get in and register! Residents & non-residents are welcome to register as well. We're cuerrently not accepting sales of food.

## APR 11 • Easter Egg Hunt

	WEEKLY ACTIVITIES						
DAY	TIME	ACTIVITY	Loc.				
Mon	10 A	Shake it up! Line Dancing	SC				
Tue	10 A	HomeSchool	EV				
	6 P	Mahjong	SC				
Wed	11 A	Dominoes	EV				
	5:30 P	SA Tumble Tots	SC	\$10; Age 3-5			
Thu	10 A	Line Dancing	SC	\$2			
	10 A	HomeSchool	EV				
	1 P	Poker	SC				

# SPORTS

## FEB 3 - MAR 6 • Spring Soccer Registration

Ages 4 - 13. Residents \$80. Non-Residents \$100.

Early-bird registration is on January 27 - 31 at \$70. Take advantage of that pricing before the roster fills up!



# JANUARY

Silver Cre	eek   🔶 En	nerald Valle	еу			
SUN	MON	TUE	WED	THU	FRI	SAT
			1 Polar Bear Swim = 11 am	2	3	4
5	6	7	8	9 GNWatch MTG ♦ 6:30 PM EV		
	ACC Mtg 4 PM OTR	<b>0WLS Lunch</b> • 11:30 AM	15 Book Club ■ 7 PM OTR	16 Reg. Board MTG. • 6:30 PM SC	17	18
19	20 Martin Luther King Jr. Day	21	22	23	24	25
26	27 ACC MTG 4 PM OTR	28	29	30	31	
	Early B	ird Sprin	g Soccer	Registra	tion	

# FEBRUARY

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Silver Cre	eek   🔶 En	nerald Valle	еу			
SUN	MON	TUE	WED	THU	FRI	SAT
2 Groundhog Day	3 Spring Socc	er Registrati	on Starts	Exec. Board MTG. 6:15 PM SC	7	8 VALENTINE'S DAY DANCE = 6 - 9 pm
9	10 ACC Meeting ■ 4 PM OTR	UNC Lunch 11:30 AM			14 Valentine's Day	15 NEW RESI- DENTS AND NEIGHBORS 11 am
16	17 Presidents' Day		19 Book Club 7 PM OTR	20 Reg. Board MTG ■ 6:30 PM	21	22
23	24 ACC Meeting • 4 PM OTR	25	26	27	28	29

# Happy New Years!



**By: Ty Simpson** Athletics and Recreation Programs Director

Kick off a new year with a very chilling start at the 29th Annual Polar Bear Swim on January 1st at the Silver Creek Pool at 11:00am. Come out and brave the cold elements and earn a Polar Bear T-shirt! Refreshments will be served in the lodge following the swim.

Youth Basketball is right around the corner! Practices will start January 6th and games get underway on January 18th.

# 2020 Events Calendar

Events	Date	Day	Time
Polar Bear Swim	January 1	Wednesdsay	11 am
Valentine's Day Dance	February 8	Saturday	6 pm - 9 pm
Spring Community Yard Sale	March 21	Saturday	8 am - 2 pm
Easter Egg Hunt	April 11	Saturday	11 am
GNW Community Bulk Drop Off	ТВА	Saturday	8 am - 2 pm
Family Dive-In Movie Night	April 24	Friday	8:30 pm
Annual Meeting of Members	May 7	Thursday	7 pm
Spring Market Day	Мау 9	Saturday	9 am - 4 pm
Family Dive-In Movie Night	May 29	Friday	8:30 pm
Memorial Day Barbeque & Pool Party	May 25	Monday	4 pm
Family Dive-In Movie Night	June 26	Friday	8:30 pm
Independence Day Parade & Barbeque	July 4	Saturday	10 am
Family Dive-In Movie Night	July 31	Friday	8:30 pm
Family Dive-In Movie Night	August 28	Friday	8:30 pm
Labor Day Barbeque & Pool Party	September 7	Monday	4 pm
Family Dive-In Movie Night	September 25	Friday	8:30 pm
National Night Out	October 6	Tuesday	6 pm
Fall Community Yard Sale	September 5	Saturday	8 am - 2 pm
10th annual GNW Car Show	October 10	Saturday	5 pm - 9 pm
GNW Community Bulk Drop-Off	ТВА	Saturday	8 am - 2 pm
Haunted House & Hayride	October 24 - 25	Saturday & Sunday	7 pm - 9 pm
Veterans Day Ceremony	November 11	Wednesday	11 am
Christmas Market Day	November 14	Saturday	9 am - 4 pm
Tree Decorating	November 30	Monday	9 am - 12 pm
Santa's Wonderland	December 4	Friday	7 pm - 9 pm
Holiday Lights Judging	December 7-8	Monday & Tuesday	6 pm - 9 pm

# SPRING COMMUNITY YARD SAL ARCH 21, 2020 | \$10 PER SLOT

# recreation

JAN TO MAR 6 7	Basketball Practices			
6 /	Timberwilde Elementary			
JAN TO MAR	Basketball Games			
18 10 7	Timberwilde Elementary			
FEB TO MAR	Spring Soccer Registration			
3 <sup>10</sup> 6	Register before rosters fill up!			

# EVENT NEWS

# VALENTINE'S DAY DANCE FEBRUARY 8 • 6 PM - 9 PM

Spend an evening with your children at our parent & child dance! Don't miss out on this special event for that special moment. Sales start on January 2. Only 115 tickets are available so grab them early! They go fast. All proceeds go to the GNW Scholarship fund.

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Get your spring cleaning done by joing us for our Spring Communtiy Yard Sale! For \$10 a vendor booth slot, they go pretty fast so get in and register! Residents & non-residents are welcome to register as well. We're cuerrently not accepting sales of food.

Advertise in *Passages* Prices start at \$50 bimonthly 210.681.2983

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# community



# **GREAT NORTHWEST**

**BOOK CLUB** Olivia Theriot Room Silver Creek

## January

Join the Book Club as they discuss The Curious Charms of Arthur Pepper by Jean Glauser

February

Join the Book Club as they discuss *The Widows of Malabar Hill* by Sujata Massey **For more details contact:** 

Lynda Welchel - txsun@satx.rr.com JoAnn Sanderson - code318@aol.com

# Waste Collection Assistance Program

The City of San Antonio, Solid Waste Management Department offers customers who are unable to bring their solid waste container(s) to the curb as certified by a medical professional may qualify for collection assistance either temporarily or permanently. For more information contact 3-1-1 or 210-207-6000 Mon- Fri 7:00a-7:00p or Sat and Sun 8:00a-5:00p and request the Collections Assistance Program Application. Once the application has been filled out by you and a licensed medical professional submit the form back to Solid Waste Management by mail, email or fax, SWM will contact you to make the arrangements as far as container size and placement.

# Advertise in *Passages* Prices start at \$50 bimonthly 210.681.2983

# 29th Annual Polar Bear Swim

In 1991, when then Community Manager, Brian Erickson, introduced the idea to the community to implement the Polar Bear Swim, he was met with some raised eyebrows. Explained what inspired the idea in the 1995 January issue of Passages, "In the Pacific Northwest there are many 'Polar Bear Clubs' who

take a swim in the frigid waters of the Pacific. I just thought it was a fitting activity for our own Great Northwest."

The eyebrows eventually lowered - and for 29 years since - it has become an honorary tradition to tread the below-60 degree water to bring in the new year.

Historically in The Great Northwest,

Polar Bear Swim is more than about facing fears and braving the cold elements January offers; it has brought together residents of all ages just for a sense of community. In 2017, Hawleigh, aged 8, swam her first Polar Bear Swim. "Ive never done it before and my papa keeps throwing ice on me when I'm in the bathtub," she replied when



asked about her training. Other residents, like David Hiller in 1993, says, "it's just fun to do. It's a way to get a sense of community. Coming from Illinois, we had no family here. That's why The Great Northwest community is so vital; for people who don't have families close by."

> The glory of braving the cold elements is receiving the traditional free Polar Bear t-shirt for completing the feat. Swimmers are met with hot chocolate and towels at the end of the pool as well.

Registration for the next Polar Bear Swim will take place at the beginning of December 2020. Polar Bear Swim is also on

January 1, 2021 @ 11 a.m. If you don't register in the office, you can register on-site on the day of the event.

# **Congratulations 2019 Holiday Lights Winners!**

## Village Northwest, The Commons & Stagecoach Crossing

1st Place: 9419 Woodland Hills 2nd Place: 9506 Elm Glen 3rd Place: 6446 Forest Village Honerable Mention: 6451 Forest Village

### Silver Creek West

1st Place: 8706 Timberwilde 2nd Place: 8354 Timber Cabin 3rd Place: 8530 Timber Place Honerable Mention: 5511 Timber Shade

### Silver Creek East/Timberwilde

1st Place: 8418 Timber Belt 2nd Place: 8763 Timber Range 3rd Place: 4910 Timber Wind Honerable Mention: 5103 Timber Gate

### **Emerald Valley**

1st Place: 9143 Deer Village 2nd Place: 6102 Belle Village 3rd Place: 9391 Valley Bend Honerable Mention: 9318 Valley Gate

### **Ridge Creek**

1st Place: 9218 Ridge Shadow 2nd Place: 6203 Ridge Place 3rd Place: 9210 Ridge Grove Honerable Mention: 6207 Ridge Place

# THANK YOU ALL FOR Your Participation Last Year!

# Continued from the cover...

# **Processing Fees Like Other Businesses**

Until the Association changed banks, a \$3 flat processing fee, which often didn't pay for the whole charge to GNW, was charged to card payments. But the change in banks ushered a different business practice to the Great Northwest. That is that each member now pays the actual service fee charged by the processing company/bank. Following is a helpful chart to see which fee applies to your payment type and where you pay, which is online or in the office. If you have any questions about the fees, please feel free to reach out to us!

# Payment Plans

Owners may enter into a payment plan to avoid responsibility for further collection costs and legal activities including legal fees. All that's needed is a down payment, a signed payment plan to make affordable installments, and a record of timely payments. In signing a payment plan agreement, an owner promises to pay the assessments in installments by certain dates and the Association agrees not to apply late collection charges.

If the owner fails to pay as promised, the owner is in default and the agreement is void. In such an instance the late fees are applied, and the owner's account falls into a delinquent status, subject to further collection actions and fees. The Association is also not required to enter into another payment plan with the owner who defaults on a first payment plan agreement.

# **Payment Options**

1. <u>At a BB&T Bank</u> - Take your payment coupon and pay to any bank branch.

2. **Online Bill Payment Service** - Look for instructions on your annual statement.

 MAIL Payment TO BB&T - Mail check or money order and payment coupon to the address on your annual statement.
 BB&T Online Payment System - The BB&T online payment

system can be accessed from the GNW website: www. greatnorthwest.nabrnetwork.com, or at BBT.com/payments:

a. Pay by credit or debit card

b. Pay by E-Check

5. **Enroll in Association Pay** via ACH debits from your checking or savings.

6. <u>Pay at the GNW Office</u> – <u>This option is listed last as your</u> payment will be processed by the bank faster if you pay using any of the other methods. But if you can't use them please bring your payment coupon and visit the office at 8809 Timberwilde Drive (across from the Timberwilde Elementary School). The coupon is on the annual statement you'll get in December.

- a. Open Hours Bring your payment coupon with payment (no cash) to the office from 10 a.m. -7 p.m. Monday Friday.
- b. After Hours Drop off your check or money order, with your payment coupon, after hours in the drop box in front of the office.

MERCHANT SERVICE	STRANSA	CTION PRO	CESSING FEES		
ΡΑΥΜΕΝΤ ΤΥΡΕ	PAY AT GNW OFFICE	PAY ONLINE	WHO IS PAID THE PROCESSING FEE		
Mailed Coupon & Personal Check	Free	Free	N/A		
Money Order/Cashiers Check	Free	Free	N/A		
Online Bill Pay	Free	Free	N/A		
Visit Local Branch	Free	Free	N/A		
Credit Card	2.95%	2.95%	Third Party Processor		
Debit Card (Flat fee)	2.95%	\$4.95	Third Party Processor		
Echeck (Flat fee)	\$1.96	Free	Third Party Processor		
ACH	Free	Free	N/A		

# Continued from the cover...

# Submit the Nomination Requirements

1. The completed nomination application must be turned in to the main office no later than Noon on the third Thursday of February: February 20, 2020.

2. A head and shoulders photograph of the candidate must be electronically submitted before March 1.

3. A statement with no more than 250 words that includes a bio and reasons why the candidate is running must be electronically submitted before March 1.

# Nomination Application Review & Candidate Notification

Submitted applications will be reviewed by the Election Officer and Committee to ensure qualifications are met and the nomination package is completed correctly. You will be notified whether or not you have met the requirements and are qualified or disqualified to run for office.

## Notice to the Membership

The Annual Meeting and election mailing will be sent to all homeowners the first week of April with a proxy ballot on which to cast their votes. Homeowners can also vote on the Association's website www.greatnorthwest.org and with an email address on file, a homeowner will also receive an electronic ballot. All submitted votes will be qualified and counted before voting ends on the evening of the Annual Meeting held the first Thursday of May.

## Campaign

Candidate photographs and statements will appear in the April edition of Passages that are printed and distributed to all homeowners. In addition, candidates may buy ad space in the March, April or May issues of Passages. Campaign signs may also be placed in front of the Lodge, at the Emerald Valley campus and on front yards.

A minimum number of property owners must be present in person, by ballot or proxy in order for the Annual Meeting and election to be legal. That's 10% or 496. Provided that number is attained, Directors elected to fill the open positions will be announced at the Annual Meeting and will take their positions that night.



Ida Rodkey 2020 Election Officer

# 7

community



• Haircuts •All kinds of colors •Brazilian Blowout Microdemabrasion •Chemical Peel Wax • Japanese Body Wrap •Lash Extension

**Maribel Luna** Maribel.Luna25@gmail.com 210.375.4213







Fax: 210.641.1425 E-fax: 888.606.2040

Mark F Zoller REALTOR-ABR 9480 Huebner Rd, Ste 200-A San Antonio, TX 78240

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8535 Timber Brair St. San Antonio, TX 78250 Cell: (210) 325-8600 josephgalechrist@gmail.com CATHOLICILIFE INSURANCE

**Joseph Gale Christ** 

Agent

Dominick Dina **Congressional District 20** 

Real Estate Broker/Small businessman **Retired USAF 30 years active duty** Masters Degree – Public Administration Former Adjunct Professor **Active Neighborhood Leader Fiscal Conservative** Adoption over Abortion **Pro Constitutional Rights Advocate** 

# DominickforCongress.com



Paid Political ad by Dominick Dina Election Committee P.O. Box 681963, San Antonio, TX 78268

Jan 2020

# **Business Directory**



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# ARE YOU THINKING OF SELLING?



Laura Rae Palencia REALTOR, GRI 210.449.7673 LauraRaeSellsHomes@gmail.com

et me help you evaluate your eal estate options. Call me to schedule a consultation.

KELLER WILLIAMS REALTY CITY VIEW 10999 IH-10 West, Suite 175 San Antonio, Texas 78230 Valentine's Day Dance

Date: February, 8 2020 Time: 6 pm – 9 pm Place: Silvercreek

Only a limited number of tickets available

greatnorthwest.nabrnetwork.com 210.681.2983



Check for availability at google.com/fiber/gnwsanantonio





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**FREE ESTIMATES** VISA 210.683.3667 LARRY HERNANDEZ

reports

### MONTHLY SECURITY ACTIVITY REPORT Activity from November - December, 2019

## DEED RESTRICTION Activity from November - December, 2019

Below is the list of calls/complaints to the **Deed Restriction Department** made during **November**, **2019** - **December**, **2019**. **Calls per day: 8-15. Correction Rate: 92%** Abbreviations of sub-divisions are as follows: Silver Creek (**SC**); Timberwilde (**TW**); Ridge Creek (**RC**); Sage Coach Crossing (**SCC**); Commons (**C**); Village Northwest (**VNW**); and Emerald Valley (**EV**).

Complaint	SC	TW	RC	SCC	С	VNW	EV	TOTAL
Nuisance	79	29	53	41	46	45	71	364
Inoperable Vehicle	4	1	2	0	0	2	5	15
Basketball Hoop	6	0	5	0	1	0	9	21
Fence/Garage Door	12	5	13	7	4	8	10	59
Overgrown Grass	78	46	69	43	37	42	89	404
Boats/ Trailers	11	0	8	2	0	2	15	38
TOTALS	190	81	150	93	89	99	199	901

# ACC STATS

All exterior construction, additions, changes or alterations must be approved by an **"Architectural Control Committee,"** as per section 5A.2-5A.9 of the deed restrictions.

#### November - December 2019

Street	Improvement	Value
Timber Bark	New Sidewalk	\$16,980
Timber Bridge	Sun Room	\$10,000
Valley Dale	New Roof	\$1,000
Ridgeland	Landscaping Wall	\$1,000
Valley Dale	Stone Columns	\$1,000
Timber Loche	Home and door paint	\$1,950
Timberhurst	Exterior paint of home	\$5,000
Timberhurst	Fence screen for trash cans	\$50
Timber Mill	Exterior paint of home	\$6,000
Timber Hawk	New Fence	\$1,750
Timber Laurel	Cover Patio	\$1,000
Ridge Oak	Solar Panels	\$26,888
Ridgebrook	Brick Mail Box	\$700
Encino Village	Exterior Paint of Home	\$800
Timber Bridge	Sun Room	\$10,000
Timber Hurst	Room Extension	\$22,000
	TOTAL	\$106,118

For more information you can find a copy of the GNW deed restriction and exterior guidelines on the Great Northwest website, greatnorthwest.org.

Below is the list of calls/responses the Security Department made during November - December 2019. Abbreviations of sub-divisions are as follows: Silver Creek (**S/C**); Timberwilde (**T/W**); Ridge Creek (**R/C**); Village Northwest (**VNW**); Commons (**C**); and Emerald Valley (**EV**).

	SC	TW	RC	VNW	С	SCC	EV	TOTAL
Alarms	3	0	0	0	0	0	0	3
Animal Complaints	8	0	4	0	0	0	4	16
Assault	0	0	0	0	0	0	0	0
Assist Public	7	0	3	0	0	2	4	14
Burglary Res/ Bldg	0	0	0	0	0	0	0	0
Burglary Vehicle	0	0	0	1	0	0	3	4
Child - Missing	0	0	0	0	0	0	0	0
Criminal Mischief	0	0	0	0	0	0	3	3
Criminal Trespass	0	0	0	0	0	0	0	0
Deadly Conduct	0	0	0	0	0	0	0	0
Deed Restriction	2	0	0	0	0	0	2	4
Disorderly Conduct	0	0	0	0	0	0	0	0
Disturbances	2	0	1		0	0	4	7
Lost/ Found Property	1	0	0	1	0	0	4	2
Poss. Controlled Substance	1	0	0	0	0	0	0	1
Public Intoxication	0	0	0	0	0	0	1	1
Harassment - Threats	2	0	0	0	0	0	0	2
Salesman/ Soliciting	0	0	0	0	0	0	0	0
Sex Offenses	0	1	0	0	0	0	1	1
Suspicious Activity	2	0	0	1	0	0	2	5
Suspicious Pers./ Veh.	7	1	2	5	0	1	8	24
Thefts	1	0	0	0	0	0	0	0
Traffic Complaints	5	1	0	1	0	0	1	8
TOTALS	42	2	10	9	0	1	33	97

### SECURITY RESIDENTIAL SERVICES REPORT Activity from November - December, 2019

Below is the list of responses the security department made when assisting the public during December 2019. Abbreviations of sub-divisions are as follows: Silver Creek (S/C); Timberwilde (T/W); Ridge Creek (R/C); Village Northwest (VNW); Commons (C); Stage Coach Crossing (SCC) and Emerald Valley (EV).

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	SC	TW	RC	VNW	С	SCC	EV	TOTAL
Alarms	1	0	0	0	0	0	0	1
Facility Check	2520	0	0	0	0	0	1621	4141
Lost/Found Animals	1	0	0	0	0	0	0	1
Jump Start Battery	0	0	0	0	0	0	2	2
Home/Veh. Lockouts	1	0	0	0	0	0	0	1
Open Doors	1	0	0	1	0	0	2	4
Vehicle Lights Left On	0	0	0	0	0	0	0	0
Welfare Checks	2	0	2	0	0	0	1	3
Out-of-Town	132	0	94	12	0	12	22	272
Special Watch	5	0	0	0	0	0	0	5
TOTALS	2663	0	94	13	0	12	1648	4430

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# IMPORTANT CONTACT INFORMATION

EMERGENCIES 911

**SAPD NON-EMERGENCY** 210.207.7273 or 210.207.7744

## SAPD SAFFE OFFICER EAST OF TEZEL 210.207.6087 kimberly.kory@sanantonio.gov

## SAPD SAFFE OFFICER WEST OF TEZEL 210.207.5829 michael.thornton@sanantonio. gov

# **SAPD TRAFFIC** 210.207.7765

**CITY ASSISTANCE** 311 or 210.207.6000 www.sanantonio.gov

> **SAWS** 210.704.7297 www.saws.org

## BEXAR COUNTY DISPUTE RESOLUTION CENTER

210.335.2128 www.bexar.org/drc

# **CPS ENERGY**

210.353.2222 www.cpsenergy.com

ANIMAL CARE SERVICES 210.207.4738

> NORTHSIDE POLICE 210.523.4706

**CONSTABLE PCT. 2** 210.465.4408

POISON CONTROL 1.800.764.7761

# Outsmarting the Porch Pirates This Holiday Season



**by Derrick Chandler** Security Chief

During the holiday season, many shoppers will take advantage of great deals found online. The items they purchase are often delivered to their home. Here are some quick tips that may help to ensure your deliveries are received:

security

**Require a Signature** - all of the major services, like UPS, FedEx, DHL, and USPS provide the option for you to sign for your package deliveries. If you will not be home to personally sign for your package, you should have it delivered to a neighbor's address who you know will be home when the

package is actually delivered.

**A delivery confirmation can also be requested.** You may also inquire with your employer to see if you can have your personal packages delivered to you at work. In some areas Amazon offers its Prime members the free option of using lockers as their delivery address.

**You may also consider installing a security camera system.** Many porch pirates have been caught on video by home owners with a camera installed on or near the front door of their residence. There are many reasonably priced options available to help identify and/or deter package thieves. The best way to outsmart porch pirates is to always use common sense. If you know you are expecting a package delivery and won't be home, these suggestions may help to ensure you receive the item.

Lastly, if you observe a suspicious vehicle or unfamiliar people in or around the area where you live, contact the San Antonio Police Department or the Security Department immediately.

# Neighborhood Watch

Neighbors looking out for one another is a fundamental first step for increasing community security. Neighbors are a community's 'first line of defense.' Everyone in a community should be aware of who belongs on the property and who doesn't. Inform the security department and/ or neighbors when you're going to be away for a period of time.

Immediately, report to security, law enforcement



and neighbors any suspicious activity. Simply looking at what's going on outside our homes and considering its implications greatly help to detect and deter crime.

If you are interested in learning more about the Neighborhood Watch Programs, please contact Derrick Chandler, the Security Chief here at the Great Northwest at (210)669-8984 or secchief@

# **Animal Complaints**

While The Great Northwest's positioning is to accommodate all residents on issues related to property values and improving the experience as a resident in the community, The Great Northwest, unfortunately, is not specialized in handling animal-related situations. However, San Antonio's division in handling these situations, Animal Care Services, are specialized in fielding these inquiries and are the community's best weapon in accommodating situations in which animals are involved. This applies for animals that are owned by legal guardians or are not owned (strays).

Understandably, one of the first steps that would come to mind under duress is to contact The Great Northwest's security department or DRACO. However, the effectiveness of these calls would be better managed under Animal Care Services by calling: 210-207-6000 or 3-1-1. Hours for 3-1-1 are Monday – Friday, 7 am – 7 pm. Saturday and Sunday's hours, including holidays, are 8 am – 5 pm.

For more information on dangerous/aggressive animals, here is a link to check out: https://www.sanantonio.gov/Animal-Care/What-We-Do-Services/Animal-Control/Investigations



# 5 Ways to Be a Great Northwest Neighbor

by Jose Morlett Deed Restriction and Architectural Control Officer (DRACO)

nother year has quickly passed by. What a better

way to start 2020 by being a great neighbor. The Great Northwest residents live side-byside with common walls, a small nuisance can become a big deal. This is especially true in the Great Northwest where sights, smells, and sounds intrude into the tranquility of our own homes.

Being a good neighbor in The Great Northwest **Community Improvement Association means** more than a friendly wave or a quick chat at the mailbox. Sharing property with your neighbors brings social interactions that most people would never predict or think about.

Let's explore five things that people can do to boost the good neighbor factor.

#### **1. Read and Follow the HOA Covenants**

Be familiar with and follow your Great Northwest covenants. Being a good neighbor is easier when everyone is playing by the same rule book.

#### 2. Work Out Your Problems Face to Face

Our busy world consists of emails and social media - so we sometimes distance ourselves from actually communicating in person. But, in person is usually the best way to handle a disagreement. Sometimes all that's needed is a non-confrontational face-to-face chat to solve the problems.

#### **3. Reach Out to Your Neighbors**

The old adage that you catch more flies with honey than vinegar is doubly true when engaging your neighbors. Take the time to offer a little assistance when it's needed, learn different cultures, taste different foods, and explore different customs. Or offer a little help. You're building goodwill that will help you when your own emergencies arise. Focus on being a good neighbor.

#### 4. Offer Advance Solutions

If your child is having a slumber party, work with your neighbors to establish lights-out time. Most of us cook food that the smell permeates the air from time-to-time. Put yourself in your

neighbor's shoes and open the windows to let some of the odor escape. You may also want to invite your neighbors to a taste testing - it's a fun way to explore new foods especially from other cultures.

#### 5. Involve Yourself in Your Community

When you're an owner in The Great Northwest Community Improvement Association, being a good neighbor means getting more involved in your community. As a member of the Association, it's your responsibility to stay involved in the neighborhood affairs. Pitch in where you can.

So, love thy neighbor ... or at least try to be a considerate one. By doing this, you and your neighbors will reap rewards for years to come.

# **Great Northwest Covenants, Conditions & Restrictions** ARTICLE VI, USE RESTRICTIONS, Property Use Restrictions

### Section 6.5, Lot Area & Frontage

Every dwelling erected on any lot shall front or present a good frontage on the street on which the said lot fronts. Dwellings on corners shall haver a presentable frontage on all streets on which the particular corner lot abuts. No dwelling shall be erected on any lot having an area of less than five thousand five hundred (5,500) square feet, nor a frontage of less than fifty (50) linear feet at the minimum set back on the street on which the lot fronts, unless such lot is platted as a separate lot in the aforesaid plat

## Article VI Use Restrictions, Property Use Standards and Guidelines

These guidelines are provided to homeowners and residents of the Great Northwest as a guide with which to maintain a harmonious community of well-maintained homes, yards and property values. All homeowners and residents are responsible for compliance with the CC&Rs, upon which these standards are based. Note that the Architectural Control Committee (the ACC) and the Deed Restriction and Architectural Control Officer are great resources for information about specific improvements and conditions of property. The members of the ACC and our DRACO Officers know the CC&Rs well and are happy to answer questions. Contact the ACC or the Deed Restriction and Architectural Control Officer at 210-681-2983. Whenever there is a question as to whether ACC approval is required, seek their approval before starting your project.

## **Trash & Recycling Containers**

Store containers out of sight. After trash or curbside materials are picked up retrieve and store containers as soon as possible.

Holiday lights and decorations must be taken down as soon as possible after Christmas and not later than two weeks after the holidays.

### **Contact Number** 210-681-2983

## **Jose Morlett**

Draco Manager draco1@greatnorthwest.org Ext: 102 Cell: 210-485-9063

## **Claudia Carbajal**

DRACO Officer claudiac@greatnorthwest.org Ext: 118 Cell: 210-889-1790

## **Ashley Crawford**

**DRACO** Officer ashleyc@greatnorthwest.org Ext: 117 Cell: 210-485-8322

# Winterize - Things to Consider

by Camille Fiorillo Horticulturalist

The winter weather in San Antonio is fickle and we may or may not experience freezing temperatures. To be prepared in the event of a freeze-warning, consider the following information.

Water everything. Moist soil retains the heat better than dry soil. Cover plants so that the warmer air trapped in the soil rises. Covering plants also prevents frost burn. Don't use plastic. Burlap, old sheets and blankets, and even newspaper provide insulation. Watered mulch that is at least 2" deep absorbs heat and protects plants from extreme temperatures.

Time to cut back you perennials. I cut back Lantana (Lantana camara) to the ground and Pride of Barbados (Caesalpinia pulcherrima) to about 6 to 8 inches. It is a good time to plant bulbs (tulips and daffodils), corms (gladiolas and crocus), rhizomes (calla lilies and iris) and tubers (tuberous begonias and caladiums). Yes, I said plant!

Container Plants – the same plant that is in the ground may not fare as well in a container if there is a freeze. Containers dry out faster and the roots are more exposed to the cold. Move containers and hanging pots into a greenhouse, shed, garage, or into the house. Fertilize with a slow release balanced formula. Enjoy the benefit of air cleaning plants in the house such as Snake Plant (Sanseveria), and Spider Plant (Chlorophytum comosum).

Do not fertilize your grass or if you do use a low nitrogen fertilizer. It could better utilize the phosphorous and the

potassium at this stage. Those who spread winter rye grass seed should now be enjoying the benefit of a soft light green lawn.

As always, happy gardening! and...

Merry Christmas, Happy Chanukah, Happy Solstice, Happy K<u>wanzaa</u>

Camille



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E-tip of the month: https://www.gardendesign.com/winter/tips.html

# What is Oak Wilt?

Oak Wilt is a destructive, incurable, and deadly fungal tree disease that is a threat to all oak trees.

### Why should YOU care?

Oak Wilt not only impacts trees, it impacts our community. Trees with Oak Wilt generally do not survive.

Oak Wilt can affect aesthetics, is expensive to manage, and can decrease your property value.

## How does Oak Wilt SPREAD?

ABOVE GROUND through beetles: Diseased red oaks produce fungal mats generally in the spring. These

fungal mats attract small beetles and spores become attached to their body. Beetles, which can travel

long distances, are then attracted to fresh cuts and other exposed wounds on ALL oak trees.

BELOW GROUND through root connections: Live oaks grow in dense groups with interconnected roots and

this is how it is most commonly spread. Although less common, it can also spread through interconnected roots of red oaks.

## How to PREVENT Oak Wilt

1. **AVOID** pruning oak trees February 1st – June 30th This is the time Beetles are most active and fungal mats produce spores

#### 2. **DISINFECT** pruning tools

Disinfect tools prior to cutting. Use an all-purpose household disinfectant or denatured methyl/

isopropyl alcohol.

3. PAINT wounds immediately

Oak tree wounds need to be painted immediately, regardless of the season, with latex or commercial

tree wound paint. The paint minimizes exposure to beetles.

4. **KNOW** the source of your seasoned firewood

Oak Wilt can be transmitted through unseasoned firewood from diseased red oaks.

# SAN ANTONIO OAK WILT ORDINANCE

Sec. 21-170. - General requirements.

a. The provisions of this section apply to any person, firm, corporation, business entity, city department, public or private utility to the extent permitted by law.

b. All wounds to the trunk, limbs and root system of oak trees in the city that expose sapwood shall be painted within thirty minutes of the wound with asphaltic or exterior oil or latex based paint.

c. Firewood from oak wilt infected trees shall not be brought into the city at anytime (Ord. No. 97332, § 18, 3-13-03

Suspect a tree is infected with Oak Wilt? Contact the DRACO department at the GNW office 210.681.2983 or call Texas Forest Service at 210.494.1742. Report suspected out-of-cycle tree trimming (February 1 – June 30) to the City of San Antonio's Arborist call 311.

GREAT NORTHWEST COMMUNITY IMPROVEMENT ASSOCIATION, INC. 8809 Timberwilde Drive, San Antonio TX 78250 | 210.681.2983 | <u>www.greatnorthwest.org</u>



## community 14





# Happy New Years From the OWLS!

O.W.L.S. Communication Officer

by Janet Anderson

he Owls February Meeting will take place on Tuesday February 11th at 11:30AM. This meeting promises to be full of decor for Valentine's Day on the 14th. Members are encouraged to bring a covered dish-item to share for the luncheon.

February birthdays will be honored with the Happy Birthday Song. Travel for February will take place the following week on the 18th. The destination will be THE SOUTHWEST ART AND CRAFT CENTER in downtown San Antonio. Classes for many arts may be viewed during the tour and purchases of art objects may take place in the gift shop. Members will depart at 10 AM by carpool to 300 Augusta Street. The center was originally the Urseline Academy for Girls for many years.

Luncheon will take place at the Copper Kettle Kitchen! Again, Dining Out on the 25th will be a surprise choice for all OWLS members! When a slip is taken from the jar at the meeting on the 11th, all will know the choice!

Nancy Manley • 210-251-3100

# Simple Home Maintenance Projects

by Mark Zoller Director of the Board



he big improvements always get all the glory-the classic kitchen remodel, the bathroom addition, the covered deck on the back of the house. But what about all those little projects around the house?

Sure, they may not be as gratifying as ripping out 1980s cabinets, but tackling necessary home maintenance chores now will save you big headaches down the road. So, before you

undertake another huge home improvement, check out these projects that you might have neglected-but really should take on.

### Keep your exhaust fans clean

Bathroom exhaust fans play an important role in reducing odor as well as moisture, which helps prevent mold and mildew. Make sure that attic insulation is not covering the vent. And attic or ventilation fans are designed to expel hot air from the top of a home and draw cooler air in. This helps save energy and reduces the potential for costly heat-related damage to the roof or roof framing.

Both fans should be checked periodically to ensure they are functioning properly.

#### Fix broken window seals

One of the most harmful delayed maintenance issues is broken window seals. A homeowner might notice a piece of caulk peeling up around a window's edge and think it's no big deal. Most often, it simply goes unnoticed. Unfortunately, once a window seal is broken, problems are created that homeowners can't see until major damage occurs. Those problems include moisture, condensation, mildew, mold, and wood rot, which build up in the window framing and eventually move into the wall. Entire window frames and even sections of flooring can eventually rot, due to the moisture seeping in through missing or damaged window caulk. Homeowners should inspect their windows twice a year, and repair any cracked or torn caulk, rubber seals, or damaged wood as soon as possible.

### Lube your garage door springs

Preserve the longevity of your garage door with some simple maintenance, so you won't have to replace it sooner than needed. Lubricating the springs will help a garage door last a lot longer. Be sure to apply a lubricant annually to the rollers, hinges, and tracks. Since garage doors have a heavy workload, use a heavyduty lubricant such as silicon spray or motor oil.

# **CLASS & CLUB SCHEDULES**

Silver Creek (SC) - 8809 Timberwilde St Emerald Valley (EV) - 9310 Timber Path

MON - THU

# MON

Shake It Up 10-12 p Intermediate Line Dancing Silver Creek Lodge

# TUE

- 10 a HomeSchool Emerald Valley • Flores Hall
- 6 p Mahjong Silver Creek • Olivia Theriot Room

- 11 a Dominoes Emerald Valley Lodge
- 5:30 p SA Tumble Tots Age 3-5 • \$10 • Silver Creek

# THU

- 10 a HomeSchool Emerald Valley • Flores Hall
- 10 a Line Dancing \$2 • Silver Creek Lodge

### Drain and clean the water heater

Water heaters naturally build up mineral deposits over time. This forms a thick, crusty coating that will begin to chip off and clog faucets, drains, and the water heater valve. Such deposits can also cause your water heater to run constantly, which can crack the inner lining and run up your utility bills.

You may even end up needing to replace your water heater, which can cost you a good amount of money.

The good news is that the fix is simple. Every six to 12 months, hook your garden hose to the water heater and drain the sediment out of the tank.

### Jan 2020

## HOME REPAIR SERVICES

#### FOUR SEASONS PAINTING

Serving GNW since 1977. Interior & exterior. We also pressure driveways & sidewalks. Visit us on Facebook for before & after pictures. 210.827.4848

### ENERGY ALTERNATIVE

High electric bill? Call or text me for a free estimate on installing solar panels. I am a Great Northwest resident and would be more than happy to speak to you! Chad Brooks 210-782-3183

#### **ROOFING CONTRACTOR**

Repairs and Replacements. FBG Construction.

Liscensed and Insured. BB A+ Rating

GNW Resident. GNW References.

Call or Text Roger 210-861-7682

#### AIR CONDITIONING REPAIR

Service & Installation. "Amigos" same day service. Reasonable pricing. "Doing the job right the first time." 210-393-7421

#### **3 T PLUMBING**

Family Owned & Christian Based. Call Bryan, Master Plumber (LIC#M39336) at 210-323-6066. plumbermant@yahoo.com. www.3tplumbing. com

### \$9.50 SERVICE CALL

Repairs for Refrigerators, Stoves, Washers, Dryers, and freezers. 1 year warranty. Quick service. Contact Marcus at 210-372-2790.

#### **CANTU PLUMBING**

Cantu Plumbing Residential Plumbing repairs water heaters, faucets commodes, water leaks Contact: Robert 210-256-1868. Lic: RMPM12400

## HANDYMAN SERVICES

#### **A ONE SOLUTIONS LLC**

Repairs in: Appliances, fencing, plumbing, carpentry, flooring, tree trimming, decks, gardening, electrical, lawn services. Jose 210-844-3541 (GNW Resident)

#### **GENERAL CARPENTRY & HANDYMAN**

Call Mike 210-608-2259

# LAWN CARE SERVICES

#### LAWN AND FENCE WORK

Blowing and edging. Repair and replace wood fences. Junk removal. FREE ESTIMATES. Mike 210-857-4935.

#### YARD SERVICE

Over 20 years of experience. Teacher for NISD. I can cut, trim, and edge. Call for a free quote. Ken. 210-378-0369

#### **PRESSURE WASHING**

Pressure washing. Call Jamie 210-209-7036

#### **POWER WASH**

Driveways. Sidewalks. Free Estimates. Fair

Prices. Courteous GNW Resident. 710-3049. Pls. leave msg. if no answer.

#### **MARTY'S LAWN SERVICES**

Lawn Services: \$25 to \$50. Pressure washing available. Call Tony at 210-552-3736 or Marty at 210-322-4619

#### **BLUE LANDSCAPING**

It's spring we'll give your lawn the care it deserves Tree trimming, hedges, renovation, irrigation. Gives us call today (210) 781-0455.

## LOCAL SERVICES

#### YOUR LOCAL REALTOR

If you are looking to buy or sell a home, I will do my best to make it easy for you. Call Ed Garza with Phillips & Associates at 210-218-0845.

I will also work with builders

#### **REAL ESTATE**

AE Guzman and Associates Trish De La Rosa Real Estate Agent (210)-667-5025

#### **AFTER HOURS NOTARY**

Now serving the GNW! Call 210-740-5079. Notario Publico – se habla espanol lla me 210-740-5079.

#### **MOVING?**

Let me help you find your next house or apt. No worries about high pressure. Joshua 210-705-3674.

#### **CREATE ART STUDIO**

Art parties, classes, homeschool, after school, fine art, murals, camps, painted furniture and more! Call 210-563-9047 today!

## CHILD / PET CARE

#### WHISKERS AND PAWS PETSITTING

Robert Stallings – Pet sitting for cats & dogs, dog walking starting at \$25. Contact me at 805-294-3211.

#### **PET SITTER NIGHT & DAY**

20 yrs experience! Ask for Donna. Call 210-521-9111.

#### HOME DAYCARE

Spanish immersion home daycare. Children under 5. Affordable. 210-854-3499

#### **CNA SERVICES**

CNA with 12 years experience, compassionate, responsible, and reliable. P.O.C Margarita Fernandez 254-220-9334

#### WANTED: BABY FEMALE RAT TERRIER

I have a good home in the Timberwilde area and am looking for a baby female rat terrier for it. M. Saflekos. 210-686-9031.

# **COMPUTER/TECH**

# TV ANTENNAS INSTALLATION 523-5836

classifieds

#### MAC / iPHONE / iPAD HELP

Training, upgrades, networking, troubleshooting. 210-273-5927 <u>www.</u> <u>MacAnswers.com</u>

#### **CASH FOR iPHONES, iPADS**

Have a damaged Apple device you don't use? I'll buy it for cash! Must be unlocked! Text 210-608-7023

## FOR SALE

#### CAT TREES FOR SALE

I make and sell cat trees. Contact for availability or have me customize one. 210-719-3495.

#### **SCENTSY CONSULTANT JUAN LUIS**

http://juanluis.scenstsy.us \$6 Car Bar Scents; \$8 Room Spray Scentsy Cleaning/ Laundry products More info – 210-818-856-1061

#### **CRYSTAL FOR SALE**

Vintage Fostoria, Fenton, Rose Point, Candlewick, Lenox, Wedgewood, Waterford, Chantilly Lace and more 210-215-4872

#### **TWO ITEMS FOR SALE**

 Black toolbos gently used: \$100
 TV console; beautiful cherry wood with 2 glass doors; opening dimensions 45" W x 42" H x 27" D. \$100. Call: 210-279-8762

# HALL RENTALS at GREAT NORTHWEST

#### CALLANEN HALL |

#### **8809 TIMBERWILDE DR.**

Rental Fee	\$468
Damage Fee	\$200

### FLORES HALL | 9310 TIMBER PATH

Rental Fee	\$188
Damage Fee	\$200

#### **Optional Fees:**

Security \$	\$144
(Mandatory with alcohol)	
Clean Up Fee Callanen Hall	\$200
(Mandatory with alcohol)	
Clean Up Fee Flores Hal\$	5100
(Mandatory with alcohol)	
Set Up of Tables & Chairs	\$100
Additional Hours \$	\$100
Additional Hours (with alcohol) \$	5100

Valentine's Day Dance

Location: 8809 Timberwilde Dr.

tysimpson@greatnorthwest.org

Location: 8809 Timberwilde Dr.

tysimpson@greatnorthwest.org

Contact Information: 210-681-2983,

northwest.org or call 210-681-2983

Contact Information: 210-681-2983,

Volunteers Needed: 8-12 Date: February 8, 2020

Time: 6 pm - 9 pm

will also be needed.

Date: April 11, 2020

locations for the hunt

come by the office:

Time: 10 am

Easter Egg Hunt Volunteers Needed: 8-12

**Volunteer for Events!** 

Point of Contact: Ty Simpson, Events Manager

Point of Contact: Ty Simpson, Events Manager

Details: Volunteers needed to help place eggs in various

If you're interested in volunteering for these events,

8809 Timberwilde Dr. San Antonio, Tx 78250

For some convenience, email communicate@great-

**Details:** Volunteers needed to help prepare meals for the event and to handle light decoration duties. Serving meals

# community

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Another reminder that 2020 assessments are due January 1, 2020 and the last day for payments are January 31, 2020. The assessments are \$283

On February 1 and consecutive months after, late fees will apply

If you're wanting to inquire about setting up payment plans for the 2020 assessments, stop by the office or call 210.681.2983

This is the most effective method in avoiding late fees

# GREATNORTHWEST.NABRNETWORK.ORG | 210.681.2983

# Enroll Into Payment Plans for 2021 Assessments

Imagine only having to pay \$30 or even \$6 instead of the full amount when your assessment statement arrives mid-holiday season.

The prepayment coupon book program breaks up the next year's assessments into easy payments throughout the year. Stay ahead to pay off your 2021 assessments early. Because the 2021 coupon books are mailed before the 2021 assessments are approved, the rate for each prepayment coupon will be based on the 2020 annual assessment rate. If there is an increase in assessments from 2020 to 2021, any remaining balance will be reflected in a spearate invoice mailed to you at that time.

To qualify, your Association account must be paid in full. If you are interested in using our monthly installment plan, please complete the request form to the right and mail or place it in the drop box at the Association's office in the Lodge of the Great Northwest by March 13, 2020.

Take advantage of this great program that helps you to stay ahead of your assessments

# **Membership Satisfaction Surveys**

Don't forget to rate our staff and departments with our Membership Satisfaction Survey!

Membership satisfaction surveys allows us to keep track on how we're doing - wrong or right - in determining better methods to improve the quality of life here in The Great Northwest. If you have some time, we would appreciate your time and feedback.

The link can be accessed on our main website or you can access the link directly at:

# https://www.surveymonkey.com/r/ZW7BFV2

Request for 2021 Prepayment Coupor	1
Property Owner Name	
• GNW Property Address	—
Street Number and Street Name	
<ul> <li>Mailing Address</li> </ul>	
P.O. Box / Street	—
City State Zip	
• Email	
• Phone	
Mail or Drop Off at:DEADLINE8809 Timberwilde Dr.MARCH 13San Antonio, TX 782502020	•