



PASSAGES

THE OFFICIAL PUBLICATION OF THE GREAT NORTHWEST COMMUNITY IMPROVEMENT ASSOCIATION, INC.

2020
MARCH
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Great Northwest Scholarship Opportunities

At the Great Northwest, we take pride in being in a community that offers scholarships to our young members. We have two scholarships that we offer to our GNW students, one being The Camille Fiorillo Perpetual Scholarship and the other The Paul and Jay Laushey Memorial Scholarship.



maintained and the Great Northwest cannot have had previously awarded you a scholarship.

Scholarship Process

Step 1
Meet the above qualifications for consideration.

Step 2
Complete the application in the paper on page 14. You can also download the application online at greatnorthwest.org, and go to "information station" and then click on the "GNW Scholarship Application." You may also come into the office to pick-up an application.

Step 3
Drop off your application by visiting our office at 8809 Timberwilde Drive. The deadline for applications is Friday, April 10, 2020 by 7 p.m.

College is definitely a pricey investment, but scholarships help relieve some of that stress so that you can focus more on your educational experience!

We look forward to reading your applications.

Scholarship application on page 14...

The Camille Fiorillo Perpetual Scholarship is awarded for academics, community service and letters of recommendation. (\$1,000.00).

The Paul and Jay Laushey Memorial Scholarship is awarded for athletics, community service and letters of recommendation (\$1,000.00)

To qualify for either one of these scholarships, applicants must maintain a permanent address in the Great Northwest as of the date of the annual meeting for the year in which the scholarship is being awarded. That date is May 7, 2020.

Association assessments must be current for the property at which the permanent address is

You Can Still Setup a Payment Plan For 2020 Assessments

Below is a graph of the collection process on unpaid 2020 assessments. The important month to takeaway from the graph is after March when those unpaid accounts are then sent to attorneys which, inadvertently, brings more rates and fees. We want to encourage all unpaid accounts to not let that happen because it will bring on more paper work for all parties and a good way to avoid that process is with payment plans.

DUE DATE	COLLECTION PROCESS	RATE
January 1	Annual Assessments	\$283.00
February 1	Late: 1 st Collection Charge	31.00
March 1	Late: 2 nd Collection Charge	45.00
Any Time	Payment Plan Set Up Fee (<i>Waived in January</i>)	25.00
December 31	Interest on unpaid assessments	16.98
Starting April	Transfer accounts to attorney	Various Attorney Rates & Fees

Setting up a payment plan requires you to be in the office. There is a setup fee of \$25, but this service is available at any time during the year. If you're needing assistance with your assessments, don't wait until the next month to talk to us about it. We're here for you.

BOARD OF DIRECTORS

2019-2020



ESTABLISHED IN 1976

Mission: To improve the quality of life of Association members, and preserve and increase the value of Association members' properties.

CHAIR

Brian Stives

DIRECTORS

Gabe Briones

Jo Ann Fernandez

Essy Lechon

Ida Rodkey

Mark Zoller

VICE CHAIR

Mel Stallings

Election Time!

by Brian Stives

Chairman of the Board

The Annual Meeting of Members is May 7th, and, this year we have three seats up for election with one of our current Directors deciding not to run for another term. I'd like to thank Mr. Mel Stallings for his service to the community over the years and wish him well as he moves on. He is leaving his position on our Board but will continue to serve in other capacities with the city, where I'm sure he will continue to contribute to the betterment of our community and others.

So we have a "vacancy", meaning a position that is wide open with no incumbent running this year. I would encourage folks to apply if you're interested. One of the things we have tried to do is

keep a good mix of representation on the Board, and one of the things I would like to see is more participation by folks who have young families. When I started this 20 years ago, I was that guy...but today the kids are grown and I'm not entirely sure I understand the challenges and needs of a young family today. (If you can't run for the Board, at least show up to a meeting or two and give us your opinions on what you would like from your neighborhood).

So I'm excited that we may actually have a competitive run for a Board seat(s) in May. We all initially got involved for a reason, whether it was not liking how some things were done, or how the money was spent, etc. Most of us learned a hard lesson once coming on the Board, mainly the reality of budgeting for an HOA our size. All the great things we thought we wanted weren't necessarily attainable, as the "discretionary" portion of our budget is actually pretty small. Most of the budget goes to maintenance of facilities, staff wages, utilities, and functions...i.e. a majority of our costs are fixed in nature, and we learned that it's difficult to cut spending without cutting services. We have experimented in the recent past with trimming some services in order to save money and were met, rightfully so, with some upset neighbors.

The other challenge with managing a budget for the GNW is that we must be cognizant of the needs/wants/wishes of 4963 property owners. This is another reality that is much easier to talk about than to execute. If one neighbor wants to save \$1 on assessments, there are more who don't want their services cut to provide that \$1 savings. We are all in different places in our lives socially and economically, based on many variables (kids, college, retirement) and balancing the needs of these very diverse groups isn't easy! This is your money, and your community...we know that. I would encourage you to ask questions of all candidates (current Board members or any new candidates) about their ideas on budget, services, and their vision for our community.

I don't know exactly who is running yet, but if we get into a competitive situation you are likely to hear some differing opinions on how things should be done. All I would ask is that you ask questions and truly understand what the candidate wants to accomplish and, more importantly, how. I could run next year and promise to reduce assessments by \$100, which would make me pretty popular, but that is something that is just not realistic. As they say, what is right is not always popular and what is popular is not always right! So we will have at least one new Director in May, and I don't care who you vote for, but make sure that person is one that represents you and is supportive of whatever services or economic objectives you value in the GNW.

If you have questions, you can always use the "Ask the Directors" button on our website or drop a line on our Facebook page.

We hope to see you at the Annual Meeting in May!

PASSAGES

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Board Briefs

Each Board meeting takes a couple of hours as the Board considers items of business on the agenda. While Board Briefs list decisions made by the Board, Members are encouraged to attend meetings to hear the Board as it discusses and debates matters upon which decisions must be made.

DECISIONS MADE OR ACTIONS TAKEN BY THE BOARD OF DIRECTORS:**January 16 Regular Board Meeting Actions Taken**

- \$60,000 was moved from operating to reserves savings to repay the initial operations loan from 2019 funds.
- Fill open budgeted positions for one full time and one part time Security Patrol Officers.

What Kind of Community?

by Cindy Gates, CMCA®, PCMA®
Community Manager



Thanks to all owners who paid their assessments before the first late date of February 1. We had hundreds of residents visit us in the office and record number pay their share of association expenses this year.

We're reaching our goal to bring the GNW into the 21st Century by becoming more efficient with software and online services along with providing options through your use of our website.

Big thanks also to our Accounting Manager Dana Comeau and her staff, Liz Garcia and Serena Gonzales. Also our Administrative Manager, Ed Garza-Fourquet with Teresa Johnson and Truong Nguyen all of whom handled the January and last week rush. Anyone who didn't get an answer to their question or needs to update their membership card can go online and is welcome to come in now – it's not quite as busy.

Payment of assessments helps the Association maintain the property values of every homeowner in the community. We do that through the upkeep of common facilities, Emerald Valley's Flores Hall, the pools and their equipment, cafés, and all the entrances and grounds as well as the 13 ½ acre greenbelt.

We do that by offering connecting social and sporting activities for all ages. We do that by fairly and reasonably administering the deed restrictions set out in the Covenants, Conditions and Restrictions, as well as taking care of the corporation and employer responsibilities. Do you have ideas in how we might make constructive changes? **Let us know.**

Late fees for not paying assessments on time have begun. The costs incurred by the Association to collect late accounts come in the form of two late fees. The first one is an initial late collection fee, which has been added to all accounts late as of February 1. The second will be added March 1. But it's not too late! Owners can enter into a payment plan any time and pay their assessments any time before March 1 to avoid the application of the second collection fee. Call and ask for Serena Gonzales our Collections Specialist.

The Board's position on collection of assessments due the Association is that it is not fair to those who pay not to collect from those who don't. So while it might seem like we talk too much about paying the Association – we're the good guys! And owners who handle it sooner rather than later avoid paying more money, stress, inconvenience, and having their account sent to the attorney. Every year we send accounts to the attorney for collection action. If you think the Association fees are high, have you talked with a lawyer about their fees lately?

I have the pleasure of working with the best team of staff members I've had since I've been at the Great Northwest. If you have any question about the Association or anything we do please give us a call or stop in, talk with one of my staff members or myself. We are not your average HOA. We are the Great Northwest and making changes to keep us great.

Best regards,

Cindy

Oak Wilt Prevention

Remember that out-of-cycle tree trimming starts February 1st - June 30th for pruning oak trees! If you suspect any out-of-cycle tree trimming outside of these dates, make a report to 311 to the City of San Antonio's Arborist.

Here are some steps in preventing Oak Wilt:

- 1. AVOID** pruning oak trees February 1st – June 30th.
This is the time Beetles are most active and fungal mats produce spores.
- 2. DISINFECT** pruning tools
Disinfect tools prior to cutting. Use an all-purpose household disinfectant or denatured methyl/isopropyl alcohol.
- 3. PAINT** wounds immediately
Oak tree wounds need to be painted immediately, regardless of the season, with latex or commercial tree wound paint. The paint minimizes exposure to beetles.
- 4. KNOW** the source of your seasoned firewood
Oak Wilt can be transmitted through unseasoned firewood from diseased red oaks.

Volunteer for Events!

Easter Egg Hunt

Volunteers Needed: 8-12

Date: April 11, 2020

Time: 10 am

Location: 8809 Timberwilde Dr.

Point of Contact: Recreation Programs Manager

Contact Information: 210-681-2983,
communicate@greatnorthwest.org

Details: Volunteers needed to help place eggs in various locations for the hunt

Fourth of July Parade and Picnic

Volunteers Needed: 8-12

Date: July 4, 2020

Time: 10 am

Location: 8809 Timberwilde Dr.

Point of Contact: Recreation Programs Manager

Contact Information: 210-681-2983,
communicate@greatnorthwest.org

Details: Volunteers needed to help guide the flow of parade attendees to the swimming pool area for the awards assembly

If you're interested in volunteering for these events, come by the office: 8809 Timberwilde Dr

You can also email:

communicate@greatnorthwest.org or call 210-681-2983

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COMING SOON

MAR 21 • Spring Community Yard Sale

8 am - 2 pm, Silver Creek Soccer Fields

Get your spring cleaning done by joining us for our Spring Community Yard Sale! For \$10 a vendor booth slot, they go pretty fast so get in and register! Residents & non-residents are welcome to register as well. We're currently not accepting sales of food.

APR 11 • Easter Egg Hunt

11 am, Silver Creek Soccer Fields

Put on your Easter outfits and grab those baskets and hop on over to our annual Easter Egg Hunt! This event is free to all our residents and renters of the Great Northwest!

TBD • Community Bulk Drop-Off

9 am, Timberwilde Elementary; Emerald Valley Parking Lot

Don't miss out on a chance to drop off your brush and bulk items.

Accepted items include: appliances, furniture, lumber, mattresses, shrub, tree limbs, water heaters, vehicle tires (limit 4)

Not accepted: bricks, commercial waste, concrete, construction / remodeling materials • hazardous waste • soil / sod • railroad ties

APRIL 24 • Family Dive-In Movie Night

7:30 pm, Silver Creek Pool

We'll be featuring a family-friendly film (to be announced) at our Silver Creek pool for a refreshing, Friday family night. Creek pool for a refreshing, Friday family night.

MAY 7 • Annual Meeting of Members

7:30 pm, Silver Creek Lodge

Join us as we inform Members about the Association's business that occurred during the previous calendar year. We will also celebrate recognize volunteers and announce neighborhood award winners and scholarship winners. No food sells allowed!

WEEKLY ACTIVITIES

DAY	TIME	ACTIVITY	Loc.	
Mon	10 A	Shake it up! Line Dancing	SC	
Tue	10 A	HomeSchool	EV	
	6 P	Mahjong	SC	
Wed	11 A	Dominoes	EV	
	5:30 P	SA Tumble Tots	SC	\$10; Age 3-5
Thu	10 A	Line Dancing	SC	\$2
	10 A	HomeSchool	EV	
	1 P	Poker	SC	

SPORTS

FEB 3 - MAR 6 • Spring Soccer Registration

Ages 4 - 13. Residents \$80. Non-Residents \$125.

Spring is around the corner and that usually permits the weather for us to get out and soccer. Welcome to Spring Soccer here at GNW.

MAR 2 - MAY 8 • Swim Team Registration

Residents \$80. Non-Residents \$125.

Gear up for the swimming gators! After a stellar performance last year, there's no telling what this year will hold.

MARCH

■ Silver Creek | ♦ Emerald Valley

SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5 Exec. Board MTG. ■ 6:15 PM SC	6 Soccer Registration Ends	7
8	9 ACC Mtg ■ 4 PM OTR	10 OWLS Lunch ■ 11:30 AM	11	12 GNWatch MTG ♦ 6:30 PM EV	13	14
15	16	17	18 Book Club ■ 7 PM OTR	19 Reg. Board MTG. ■ 6:30 PM SC	20	21 SPRING YARD SALE ■ 8 AM
22	23 ACC MTG ■ 4 PM OTR	24	25	26	27	28
29	30	31				

APRIL

■ Silver Creek | ♦ Emerald Valley

SUN	MON	TUE	WED	THU	FRI	SAT
			1	2 Exec. Board MTG. ■ 6:15 PM SC	3	4
5	6 ACC Meeting ■ 4 PM OTR	7	8	9 GNWatch EV ♦ 6:30 PM	10	11 EASTER EGG HUNT ■ 11 AM
12	13	14 OWLS Lunch ■ 11:30 AM	15 Book Club ■ 7 PM OTR	16 Reg. Board MTG ■ 6:30 PM	17	18
19	20 ACC Meeting ■ 4 PM OTR	21	22	23	24 DIVE-IN MOVIE ■ 7:30 PM	25
26	27	28	29	30		

Pools Open a Little Earlier This Year; Silver Creek Pool Opens on April 4

Here is the Silver Creek pool calendar for April

For the rest of the pool calendar, visit the website at greatnorthwest.nabrnetwork.com or come into the office

APRIL						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4 11 AM - 7 PM
5 11 AM - 7 PM	6 Pools Closed	7 Pools Closed	8 Pools Closed	9 Pools Closed	10 Pools Closed	11 11 AM - 7 PM
12 11 AM - 7 PM	13 Pools Closed	14 Pools Closed	15 Pools Closed	16 Pools Closed	17 Pools Closed	18 11 AM - 7 PM
19 11 AM - 7 PM	20 Pools Closed	21 Pools Closed	22 Pools Closed	23 Pools Closed	24 Family Dive-In Movie SC 8:30 - 12 AM	25 11 AM - 7 PM
26 11 AM - 7 PM	27 Pools Closed	28 Pools Closed	29 Pools Closed	30 Pools Closed		

IMPORTANT RECREATION DATES

MAR 23 TO	MAY 30	Soccer Practices <i>Silvercreek</i>
APR 4 TO	MAY 30	Soccer Games <i>Silvercreek</i>
MAR 2 TO	MAY 8	Swim Team Registration <i>Register before rosters fill up!</i>

2020 Swim Lessons

Along with the pools opening a little earlier, swim lessons will also be pushed the timeline as well. Schedules for lessons have not yet been set, but here are the prices for lessons:

Bubbler Class - \$35
Ages 6 months - 2 years

Beginners I - Guppies \$65
Ages 2-6 (3-5 students per class)
Water exploration, water safety. Supported floating & introduction to arm movement, kicking, roll over from front to back. Water confidence.

Beginners II - Angelfish \$65
Ages 2-6 (3-5 students per class)
Water Safety
Head Bobbing
Underwater Bubbles
Back crawl with support
Front level water with kicking support

Intermediate I - Goldfish \$65
Ages 6-12 (3-5 students per class)
Water safety
Front & back floating
UNSUPPORTED
Front & back crawl stroke 5 meters
Scissors kick with kick board

Intermediate II - Seahorse \$65
Ages 6-12 (3-5 students per class)
Front & back crawl 25 meters
Breast stroke with support, side stroke
Interval breathing with board 25 meters

Advanced I - Seal \$65
Ages 8-18 (3-5 students per class)
Underwater swim 25 meters
Front crawl 25 meters
Breast stroke breathing techniques 25 meters

Advanced II - Dolphins \$65
Ages 12-18 (3-5 students per class)
Front, back, breast, side, butterfly strokes for 50 meters & turns while swimming each stroke.

Master \$50
Adults (10-12 students per class)
Swimming Lessons: Improve ability & confidence as a swimmer
Swimming for Fitness: Learn effective lap swimming techniques

Updated Membership Card = Amenities

Did you know that in order to enjoy the amenities here at the Great Northwest such as the basketball courts, soccer fields, tennis courts, parks and the pools you need to update your existing Membership I.D. Card with the 2020 sticker.

Everyone 16 or older must bring proof of residency (driver's license). Renters need a Delegation of Rights of Enjoyment form completed by the homeowner on file. You can download a form at www.greatnorthwest.nabrnetwork.com or at the office M-F, 10 - 7 p.m.

We want to make sure the Association has current information on file.

Swim Team Registration
\$80 for residents
\$125 for non-residents

Registration period ends May 8



GREAT NORTHWEST BOOK CLUB

Olivia Theriot Room
Silver Creek

March

Join the Book Club as they discuss
*Love Deeper Than a River, My Life in
San Antonio*

by Lila Banks Cockrell

April

Join the Book Club as they discuss
*The Day the World Came to Town, 9/11
in Gander, Newfoundland*

by Jim Defede

For more details contact:

Lynda Welchel - txsun@satx.rr.com



Spring is Almost Here!

by Janet Anderson

O.W.L.S. Communication Officer

Wake up residents of the Great Northwest! If you have been keeping up with our GNW Seniors in this newspaper; you must have realized that our 50 plus members are extremely active people and always "on the go!"

In January the OWLS toured the SOUTHWEST SCHOOL OF ART and dined in the Copper Kitchen on site! DINING OUT on the 4th Tuesday brought 18 OWLS members to MiMi's at the Rim! February luncheon was - - covered dish in celebration of Valentine's Day. Travel brought the OWLS to the community called Gruene near New Braunfels! After visiting shops and the oldest dance hall in Texas; our Srs. dined at the most wonderful eating establishment around that area known as THE GRIST MILL!

MARCH will be Brown Bag; OWLS bring a sandwich, salad, yogurt or whatever is handy for munching during the meeting at 11:30AM. Travel takes place the next week, March 17th (St. Patrick's Day--some form of green will be worn) and OWLS will visit the San Antonio Botanical Garden on Funston Street. Following a tour (\$15--Sr. discount of \$2...\$13) of annuals, perennials, budding and flowering trees; our group will head to Good Time Charlie's Restaurant on Broadway. That establishment has been a long time favorite in San Antonio for decades!

OWLS DINING OUT has a new system this year. Each member writes his/her name on a slip along with a favorite restaurant choice. These go into a hat and a member picks up a slip to share with the group.

If you are age 50 or more, retired, and looking for fun; please join us on the 2nd Tuesday at 11:30AM in the Lodge at Silver Creek.

Nancy Manley • 210-251-3100

Waste Collection Assistance Program

The City of San Antonio, Solid Waste Management Department offers customers who are unable to bring their solid waste container(s) to the curb as certified by a medical professional may qualify for collection assistance either temporarily or permanently. For more information contact 3-1-1 or 210-207-6000 Mon- Fri 7:00 am - 7:00 pm or Sat and Sun 8:00 am - 5:00 pm and request the Collections Assistance Program Application. Once the application has been filled out by you and a licensed medical professional submit the form back to Solid Waste Management by mail, email or fax, SWM will contact you to make the

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210.681.2983

Nominate Your Neighbor

Have a special neighbor who goes the extra mile to keep the "Great" in the Great Northwest? Nominate them by filling in their name, contact information and address next to the award you would like to nominate them for! After that, cut this portion out and bring it to the office located at 8809 Timberwilde Dr.

You can also log into our website at nabnetwork.greatnorthwest.com to nominate your neighbor.

Deadline is March 27

Neighbor of the Year: _____ **Spirit Award:** _____

Contact: _____ Address _____ Contact: _____ Address: _____

Volunteer of the Year: _____ **Inspiring Others to Serve Award:** _____

Contact: _____ Address _____ Contact: _____ Address: _____

Spirit Award: _____ **Pioneer Award:** _____

Contact: _____ Address _____ Contact: _____ Address _____

Youth Services Award: _____

Contact: _____ Address _____

Processing Fees Like Other Businesses

Until the Association changed banks, a \$3 flat processing fee, which often didn't pay for the whole charge to GNW, was charged to card payments. But the change in banks ushered a different business practice to the Great Northwest. That is that each member now pays the actual service fee charged by the processing company/bank. Following is a helpful chart to see which fee applies to your payment type and where you pay, which is online or in the office. If you have any questions about the fees, please feel free to reach out to us!

MERCHANT SERVICES TRANSACTION PROCESSING FEES			
PAYMENT TYPE	PAY AT GNW OFFICE	PAY ONLINE	WHO IS PAID THE PROCESSING FEE
Mailed Coupon & Personal Check	Free	Free	N/A
Money Order/Cashiers Check	Free	Free	N/A
Online Bill Pay	Free	Free	N/A
Visit Local Branch	Free	Free	N/A
Credit Card	2.95%	2.95%	Third Party Processor
Debit Card (Flat fee)	2.95%	\$4.95	Third Party Processor
Echeck (Flat fee)	\$1.96	Free	Third Party Processor
ACH	Free	Free	N/A

Payment Plans

Owners may enter into a payment plan to avoid responsibility for further collection costs and legal activities including legal fees. All that's needed is a down payment, a signed payment plan to make affordable installments, and a record of timely payments. In signing a payment plan agreement, an owner promises to pay the assessments in installments by certain dates and the Association agrees not to apply late collection charges.

If the owner fails to pay as promised, the owner is in default and the agreement is void. In such an instance the late fees are applied, and the owner's account falls into a delinquent status, subject to further collection actions and fees. The Association is also not required to enter into another payment plan with the owner who defaults on a first payment plan agreement.

Payment Options

- At a BB&T Bank** - Take your payment coupon and pay to any bank branch.
- Online Bill Payment Service** - Look for instructions on your annual statement.
- MAIL Payment TO BB&T** - Mail check or money order and payment coupon to the address on your annual statement.
- BB&T Online Payment System** - The BB&T online payment system can be accessed from the GNW website: www.greatnorthwest.nabrnetwork.com, or at BBT.com/payments:
 - Pay by credit or debit card
 - Pay by E-Check
- Enroll in Association Pay** via ACH debits from your checking or savings.
- Pay at the GNW Office** - **This option is listed last as your payment will be processed by the bank faster if you pay using any of the other methods. But if you can't use them please bring your payment coupon and visit the office at 8809 Timberwilde Drive (across from the Timberwilde Elementary School). The coupon is on the annual statement you'll get in December.**
 - Open Hours - Bring your payment coupon with payment (no cash) to the office from 10 a.m. - 7 p.m. Monday - Friday.
 - After Hours - Drop off your check or money order, with your payment coupon, after hours in the drop box in front of the office.

Enroll Into Payment Plans for 2021 Assessments

Imagine only having to pay \$30 or even \$6 instead of the full amount when your assessment statement arrives mid-holiday season.

The prepayment coupon book program breaks up the next year's assessments into easy payments throughout the year. Stay ahead to pay off your 2021 assessments early. Because the 2021 coupon books are mailed before the 2021 assessments are approved, the rate for each prepayment coupon will be based on the 2020 annual assessment rate. If there is an increase in assessments from 2020 to 2021, any remaining balance will be reflected in a separate invoice mailed to you at that time.

To qualify, your Association account must be paid in full. If you are interested in using our monthly installment plan, please complete the request form to the right and mail or place it in the drop box at the Association's office in the Lodge of the Great Northwest by March 13, 2020.

Take advantage of this great program that helps you to stay ahead of your assessments.

Request for 2021 Prepayment Coupon

● **Property Owner Name**

● **GNW Property Address**

Street Number and Street Name

● **Mailing Address**

P.O. Box / Street

City

State

Zip

● **Email**

● **Phone**

_____ - _____ - _____

Mail or Drop Off at:
8809 Timberwilde Dr.
San Antonio, TX 78250

DEADLINE:
MARCH 13,
2020

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Truong Nguyen

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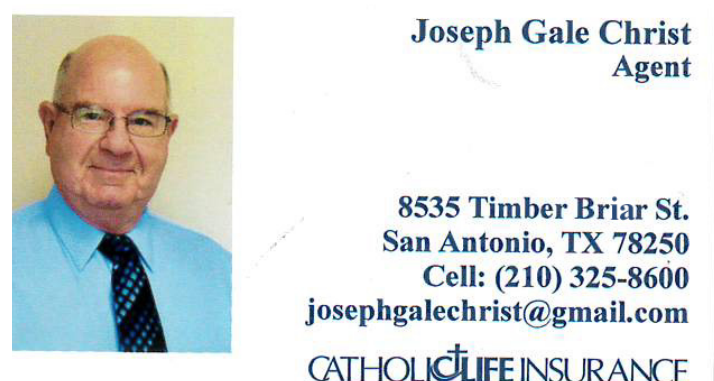
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DEED RESTRICTION Activity from January - February, 2020

Below is the list of calls/complaints to the **Deed Restriction Department** made during **January - February**. **Calls per day: 8-15. Correction Rate: 92%** Abbreviations of sub-divisions are as follows: Silver Creek (**SC**); Timberwilde (**TW**); Ridge Creek (**RC**); Sage Coach Crossing (**SCC**); Commons (**C**); Village Northwest (**VNW**); and Emerald Valley (**EV**).

Complaint	SC	TW	RC	SCC	C	VNW	EV	TOTAL
Nuisance	79	29	53	41	46	45	71	364
Inoperable Vehicle	4	1	2	0	0	2	5	15
Basketball Hoop	6	0	5	0	1	0	9	21
Fence/Garage Door	12	5	13	7	4	8	10	59
Overgrown Grass	78	46	69	43	37	42	89	404
Boats/Trailers	11	0	8	2	0	2	15	38
TOTALS	190	81	150	93	89	99	199	901

ACC STATS

All exterior construction, additions, changes or alterations must be approved by an **"Architectural Control Committee,"** as per section 5A.2-5A.9 of the deed restrictions.

January - February 2020

Street	Improvement	Value
Timber Bark	New Sidewalk	\$16,980
Timber Bridge	Sun Room	\$10,000
Valley Dale	New Roof	\$1,000
Ridgeland	Landscaping Wall	\$1,000
Valley Dale	Stone Columns	\$1,000
Timber Loche	Home and door paint	\$1,950
Timberhurst	Exterior paint of home	\$5,000
Timberhurst	Fence screen for trash cans	\$50
Timber Mill	Exterior paint of home	\$6,000
Timber Hawk	New Fence	\$1,750
Timber Laurel	Cover Patio	\$1,000
Ridge Oak	Solar Panels	\$26,888
Ridgebrook	Brick Mail Box	\$700
Encino Village	Exterior Paint of Home	\$800
Timber Bridge	Sun Room	\$10,000
Timber Hurst	Room Extension	\$22,000
	TOTAL	\$106,118

For more information you can find a copy of the GNW deed restriction and exterior guidelines on the Great Northwest website, greatnorthwest.org.

MONTHLY SECURITY ACTIVITY REPORT Activity from January - February, 2020

Below is the list of calls/responses the Security Department made during January - February. Abbreviations of sub-divisions are as follows: Silver Creek (**S/C**); Timberwilde (**T/W**); Ridge Creek (**R/C**); Village Northwest (**VNW**); Commons (**C**); and Emerald Valley (**EV**).

	SC	TW	RC	VNW	C	SCC	EV	TOTAL
Alarms	0	0	1	1	0	0	0	2
Animal Complaints	3	1	1	0	0	1	1	7
Assault	0	0	0	0	0	0	0	0
Assist Public	9	1	3	2	0	0	3	18
Burglary Res/ Bldg	0	0	0	0	0	0	0	0
Burglary Vehicle	0	0	0	0	0	0	1	1
Burglary Mailbox	10	0	0	0	0	0	0	10
Criminal Mischief	2	0	1	0	0	0	1	4
Criminal Trespass	0	0	0	0	0	0	0	0
Deed Restriction	3	0	1	0	0	0	1	5
Fires	0	0	0	0	0	0	1	1
Child - Missing	0	0	0	0	0	0	0	0
Disturbances	8	0	1	0	0	0	0	9
Lost/Found Property	0	0	0	1	0	0	2	3
Poss. Controlled Substance	0	0	0	0	0	0	0	0
Public Intoxication	0	0	0	0	0	0	0	0
Harassment - Threats	0	0	0	0	0	0	0	0
Salesman/ Soliciting	0	0	0	0	0	0	1	1
Sex Offenses	0	0	0	0	0	0	0	0
Suspicious Activity	1	0	1	1	0	0	2	5
Suspicious Pers./ Veh.	0	0	1	0	0	0	1	2
Thefts	0	0	0	0	0	0	0	0
Traffic Complaints	0	0	0	0	0	0	0	0
TOTALS	36	2	10	5	0	1	14	68

SECURITY RESIDENTIAL SERVICES REPORT Activity from January - February, 2020

Below is the list of responses the security department made when assisting the public during February 2020. Abbreviations of sub-divisions are as follows: Silver Creek (**S/C**); Timberwilde (**T/W**); Ridge Creek (**R/C**); Village Northwest (**VNW**); Commons (**C**); Stage Coach Crossing (**SCC**) and Emerald Valley (**EV**).

	SC	TW	RC	VNW	C	SCC	EV	TOTAL
Alarms	1	0	0	0	0	0	0	1
Facility Check	2520	0	0	0	0	0	1621	4141
Lost/Found Animals	1	0	0	0	0	0	0	1
Jump Start Battery	0	0	0	0	0	0	2	2
Home/Veh. Lockouts	1	0	0	0	0	0	0	1
Open Doors	1	0	0	1	0	0	2	4
Vehicle Lights Left On	0	0	0	0	0	0	0	0
Welfare Checks	2	0	2	0	0	0	1	3
Out-of-Town	132	0	94	12	0	12	22	272
Special Watch	5	0	0	0	0	0	0	5
TOTALS	2663	0	94	13	0	12	1648	4430

IMPORTANT CONTACT INFORMATION

EMERGENCIES

911

SAPD NON-EMERGENCY

210.207.7273 or 210.207.7744

SAPD SAFFE OFFICER

EAST OF TEZEL

210.207.6087

kimberly.kory@sanantonio.gov

SAPD SAFFE OFFICER

WEST OF TEZEL

210.207.5829

michael.thornton@sanantonio.gov

SAPD TRAFFIC

210.207.7765

CITY ASSISTANCE

311 or 210.207.6000

www.sanantonio.gov

SAWS

210.704.7297

www.saws.org

BEXAR COUNTY DISPUTE RESOLUTION CENTER

210.335.2128

www.bexar.org/drc

CPS ENERGY

210.353.2222

www.cpsenergy.com

ANIMAL CARE SERVICES

210.207.4738

NORTHSIDE POLICE

210.523.4706

CONSTABLE PCT. 2

210.465.4408

POISON CONTROL

1.800.764.7761

The Power of Volunteering

by **Derrick Chandler***Security Chief*

Neighborhood crime prevention is important to many homeowners. As a resident, your involvement in the neighborhood watch program can help to ensure that our community stays collectively alert and focused on safety. Nobody wants to live in a crime ridden community. Here is why you should consider volunteering and participating in the Great Northwest HOA neighborhood watch programs.

- Helps to maintain and protect property value
- Enhances communication between neighbors
- Provides crime prevention training and awareness
- Empowers homeowners and makes them feel safer
- Forms a sense of camaraderie among community members
- Deters crime and increases safety
- Promotes police and community relations

Volunteering for the various neighborhood watch programs is a great way to get our community members involved and informed about how to recognize crime. Our neighborhood watch members meet once a month with members of the San Antonio Police Department. Please contact Security at (210) 669-4049 for information.

Animal Complaints

While The Great Northwest's positioning is to accommodate all residents on issues related to property values and improving the experience as a resident in the community, The Great Northwest, unfortunately, is not specialized in handling animal-related situations. However, San Antonio's division in handling these situations, Animal Care Services, are specialized in fielding these inquiries and are the community's best weapon in accommodating situations in which animals are involved. This applies for animals that are owned by legal guardians or are not owned (strays).

Understandably, one of the first steps that would come to mind under duress is to contact The Great Northwest's security department or DRACO. However, the effectiveness of these calls would be better managed under Animal Care Services by calling: 210-207-6000 or 3-1-1. Hours for 3-1-1 are Monday – Friday, 7 am – 7 pm. Saturday and Sunday's hours, including holidays, are 8 am – 5 pm.

For more information on dangerous/aggressive animals, here is a link to check out: <https://www.sanantonio.gov/Animal-Care/What-We-Do-Services/Animal-Control/Investigations>

Home Crime Prevention

There are some measures home owners can implement that may reduce the possibility of property crime. Here are some useful facts and tips.

- Most property crimes occur between 10:00 am and 3:00 pm, while residents are away.
- Conduct a routine assessment of your home to ensure all windows and doors are locked.
- The most common entry points are the front door, first floor windows, rear door and open garage.
- Trim dense shrubs and tree canopies to create a clear line of sight for neighbors and Security.
- Secure things such as lawn mowers and bicycles, inside the garage or a locked shed.
- Place a lock on the wooden privacy fence leading into the backyard of the home.
- Perform your own local crime trend research online and get to know your neighbors.
- Volunteer and educational programs offered by the SAPD are available to our residents.

Join the next Great Northwest neighborhood crime prevention and awareness meeting. For more information, contact Security at 210-669-4049 or Security Chief Derrick Chandler at 210-669-8984.



Spring Cleaning Tips for the Busy Homeowners

by Jose Morlett

Deed Restriction and Architectural Control Officer (DRACO)

Tis the season for some spring cleaning! As the cold weather gradually recedes, homeowners across the Great Northwest CIA are shifting their attention to the all-encompassing task of getting their homes in tip-top shape for spring and summer. Spring cleaning is no small job, and for the busy homeowner, it can be quite daunting!

Great Northwest neighbors can encourage each other and inspire those in your subdivisions by providing them with some spring cleaning tips for the outside of the home. The neighbors can show these tips on our Facebook page or the *Passages*. Neighbors can show that they can get serious about spring cleaning, taking it one step at a time and approaching big projects strategically.

Tackle your spring cleaning projects the way you would any big project—by making a list. List everything that needs to be done and order that list in order of importance. This will help you to decide what needs to be done right now, and what big projects can be delayed until you have a bit more time.

Your first step should always be eliminating clutter outside the house of what can be seen from the street—because clutter makes it hard to really see the state of your house, and what needs to be done outside it.

Ensure that you have all the right tools and cleaning supplies before you begin!

Spring cleaning is important for keeping your home in good shape, and it'll ultimately make the rest of your season easier and more

pleasant; get started today, taking one step at a time.

Contact Number

210-681-2983

Jose Morlett

Draco Manager

draco1@greatnorthwest.org

Ext: 102

Cell: 210-485-9063

Claudia Carbajal

DRACO Officer

claudiac@greatnorthwest.org

Ext: 118

Cell: 210-889-1790

Ashley Crawford

DRACO Officer

ashleyc@greatnorthwest.org

Ext: 117

Cell: 210-485-8322

The Issue with Tarps

Recently, we've encountered several homes utilizing tarps for car covers. While you can contort tarps to make it the most neat-fitting cover for cars, it still is not allowed here in the Great Northwest.

As listed under Section 6.16, titled 'Storage of Automobiles, Boats, Trailers and Other Vehicles' in the Covenants, Conditions & Restrictions, it states that "Fitted vehicle covers are permitted but not tarps

Great Northwest Covenants, Conditions & Restrictions

ARTICLE VI, USE RESTRICTIONS, Property Use Restrictions

Section 6.16, Storage of Automobiles, Boats, Trailers and Other Vehicles

1. Vehicle Height - Vehicles over 8' high are not permitted such as tractor-trailer cabs, monster trucks or delivery vans.
2. Maintenance - Minor maintenance may be done on an inoperable vehicle in a driveway but you must clean up the area the same day.
3. An inoperable vehicle is permitted on a lot IF it is screened from the street or another home. Don't leave vehicles on jacks.
4. Vehicle Covers - Fitted vehicle covers are permitted but no tarps or blankets.
5. Parking on the Lot - No vehicle can be parked on any part of the property except the paved driveway.

Great Northwest Covenants, Conditions & Restrictions

ARTICLE VI, USE RESTRICTIONS, Property Use Restrictions

Section 6.5, Lot Area & Frontage

Every dwelling erected on any lot shall front or present a good frontage on the street on which the said lot fronts. Dwellings on corners shall have a presentable frontage on all streets on which the particular corner lot abuts. No dwelling shall be erected on any lot having an area of less than five thousand five hundred (5,500) square feet, nor a frontage of less than fifty (50) linear feet at the minimum set back on the street on which the lot fronts, unless such lot is platted as a separate lot in the aforesaid plat

Article VI Use Restrictions, Property Use Standards and Guidelines

These guidelines are provided to homeowners and residents of the Great Northwest as a guide with which to maintain a harmonious community of well-maintained homes, yards and property values. All homeowners and residents are responsible for compliance with the CC&Rs, upon which these standards are based. Note that the Architectural Control Committee (the ACC) and the Deed Restriction and Architectural Control Officer are great resources for information about specific improvements and conditions of property. The members of the ACC and our DRACO Officers know the CC&Rs well and are happy to answer questions. Contact the ACC or the Deed Restriction and Architectural Control Officer at 210-681-2983. Whenever there is a question as to whether ACC approval is required, seek their approval before starting your project.

Trash & Recycling Containers

Store containers out of sight. After trash or curbside materials are picked up retrieve and store containers as soon as possible.

Plant Suggestions for Successful Gardening

by Camille Fiorillo

Horticulturalist

On the cusp of Spring it is time to start planning new additions and replacements in your landscape. If something isn't doing well or doesn't make you happy, (credit Marie Kondo!) take it out and plant something you will enjoy.

First decide if you are looking for a groundcover, vine, shrub (dwarf, small, medium, or large), or tree (small, medium, or large). Next consider you location's sun exposure (shade, partial shade, or full sun).

Using these criteria I suggest you chose from a list of plants that have been proven successful in San Antonio. David Rodriguez, Extension Agent-Horticulture, Bexar County has developed a very useful list: <https://bexar-tx.tamu.edu/earth-kind-horticulture/best-plants-for-bexar-county-south-texas/outstanding-landscape-plants-for-south-texas/>

For groundcover he has included English Ivy, Prostrate Rosemary, Bearded Iris and Trailing Lantana.

Suggestions for vines include Coral Vine, Passion Flower, Lady Banks Rose and Confederate Jasmine.

Some shrubs recommended are Santolina (dwarf), Japanese Boxwood (small), Primrose Jasmine (medium) and Texas Mountain Laurel (large).

Tree suggestions are Vitex (small), Cedar Elm (medium) and Chinkapin Oak (really large).

Whatever you chose be sure to follow the planting directions for sun exposure, depth of planting and spacing.

If you are a vegetable garden enthusiast, according to the Farmer's Almanac February and March is the time to plant seedlings or transplants of Broccoli, Brussel Sprouts, Cabbage, Cauliflower, Collards, Lettuce, Leeks and Swiss Chard.

It also time to tend to your Roses. Prune deadwood and crossed branches that are rubbing Shape according to the type you are growing. You can plant bare root roses after mid-February. Potted roses can be planted any time. Don't forget a dose of rose specific fertilizer as well.

Happy Gardening, Happy Spring!

Camille



E-tip of the month:
<https://garden.org/learn/articles/view/1291/>

What is Oak Wilt?

Oak Wilt is a destructive, incurable, and deadly fungal tree disease that is a threat to all oak trees.

spread through interconnected roots of red oaks.

Why should YOU care?

Oak Wilt not only impacts trees, it impacts our community. Trees with Oak Wilt generally do not survive. Oak Wilt can affect aesthetics, is expensive to manage, and can decrease your property value.

How does Oak Wilt SPREAD?

ABOVE GROUND through beetles: Diseased red oaks produce fungal mats generally in the spring. These fungal mats attract small beetles and spores become attached to their body. Beetles, which can travel long distances, are then attracted to fresh cuts and other exposed wounds on ALL oak trees.
BELOW GROUND through root connections: Live oaks grow in dense groups with interconnected roots and this is how it is most commonly spread. Although less common, it can also



How to PREVENT Oak Wilt

1. **AVOID** pruning oak trees February 1st – June 30th
This is the time Beetles are most active and fungal mats produce spores
2. **DISINFECT** pruning tools
Disinfect tools prior to cutting. Use an all-purpose household disinfectant or denatured methyl/ isopropyl alcohol.
3. **PAINT** wounds immediately
Oak tree wounds need to be painted immediately, regardless of the season, with latex or commercial tree wound paint. The paint minimizes exposure to beetles.
4. **KNOW** the source of your seasoned firewood
Oak Wilt can be transmitted through unseasoned firewood from diseased red oaks.

SAN ANTONIO OAK WILT ORDINANCE

Sec. 21-170. – General requirements.

- a. The provisions of this section apply to any person, firm, corporation, business entity, city department, public or private utility to the extent permitted by law.
- b. All wounds to the trunk, limbs and root system of oak trees in the city that expose sapwood shall be painted within thirty minutes of the wound with asphaltic or exterior oil or latex based paint.
- c. Firewood from oak wilt infected trees shall not be brought into the city at anytime
(Ord. No. 97332, § 18, 3-13-03)

Suspect a tree is infected with Oak Wilt? Contact the DRACO department at the GNW office 210.681.2983 or call Texas Forest Service at 210.494.1742. Report suspected out-of-cycle tree trimming (February 1 – June 30) to the City of San Antonio's Arborist call 311.

Annual Meeting of Members

What is the Annual Meeting?

The Annual Meeting is an annual gathering of Great Northwest homeowners where directors may be elected to the Board of Directors, but that's not all that we do at the Annual Meeting. We also recognize residents who have demonstrated leadership and volunteers in the community.

What is quorum?

In order for the meeting to qualify as a legal meeting the governing documents require that we have the participation of Members. The minimum presence of Members that we must have either in person or by proxy, is 10%. That ten percent is "quorum". When you hear an Association leader say that we have met quorum, it

means that we have at least 496 people present at the meeting, or their selected representative called a "proxy."

What happens if we do not meet quorum? If we do not meet quorum, the Annual Meeting is not considered legal, meaning we have to start over and mail out another proxy ballot, which costs

around \$5,000.

Your vote is important to help us reach quorum, and to also use your voice in what you want to see in your community.

Scholarship Guide

- You must maintain a permanent address in the Great Northwest (Emerald Valley, Village Northwest, Commons at Village Northwest, Ridge Creek, Silver Creek, Stage Coach Crossing or Timberwilde subdivisions) as of the date of the annual meeting for the year in which the scholarship is being awarded (May 7). Scholarships are payable upon proof of summer or fall registration at any post-secondary educational institute.
- Association assessments must be current for the property at which the permanent address is maintained.
- The Great Northwest Community Improvement Association cannot have previously awarded you a scholarship.

Evaluation Process

- All applications will be reviewed.
- Applications will be ranked by members of the Great Northwest Board Liaison and/or the Scholarship Committee.
- Top applications may be invited to interview.

Award Criteria

Camille Fiorillo Perpetual Scholarship (\$1000)

- Academics (3.0 GPA or higher)
- GNW and community services (required)
- Letters of Recommendation (recommended)

Paul and Jay Laushey Memorial Scholarship (\$1000)

- Athletic (Participated in one of the Great Northwest community sports leagues. Provide date of participation and the league in which you participated).
- GNW and community services (required)
- Academics
- Letters of Recommendation (recommended)

Great Northwest Scholarships 2020 Application Form

Camille F. Fiorillo Scholarship (\$1000)
Paul Laushey Memorial Scholarship (\$1000)

Use this form to apply for only one of the two scholarships

Deadline for Applications

Applications must be received by 7 p.m. Friday, April 10, 2020 at the Association Office, 8809 Timberwilde Dr. **LATE APPLICATIONS WILL NOT BE ACCEPTED.**

Awards Presentation

GNW Annual Members' Meeting, Thursday, May 7, 2020 at 7:30 p.m.

Your Full Name:	
Your Street Address:	
Your Daytime Phone Number:	
Your Evening Phone Number:	
Your Birth Date:	
Name of College/Tradeschool You Plan to Attend:	

Instructions

GNW Annual Members' Meeting, Thursday May 7, 2020 at 7:30 p.m.

Use one or more pages to include the following:

- Great Northwest and Community Service
- Academics (**Camille F. Fiorillo Perpetual Scholarship** requires a GPA of 3.0 or higher)
- Athletics (Paul Laushey Memorial Scholarship requires participation in one of the GNW sports leagues)
- Letters of recommendation

Applicant Signature: _____

Date: _____

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ROOFING CONTRACTOR

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CANTU PLUMBING

Cantu Plumbing Residential Plumbing repairs water heaters, faucets commodes, water leaks Contact: Robert 210-256-1868. Lic: RMPM12400

HANDYMAN SERVICES

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Repairs in: Appliances, fencing, plumbing, carpentry, flooring, tree trimming, decks, gardening, electrical, lawn services. Jose 210-844-3541 (GNW Resident)

GENERAL CARPENTRY & HANDYMAN

Call Mike 210-608-2259

LAWN CARE SERVICES

LAWN AND FENCE WORK

Blowing and edging. Repair and replace wood fences. Junk removal. FREE ESTIMATES. Mike 210-857-4935.

YARD SERVICE

Over 20 years of experience. Teacher for NISD. I can cut, trim, and edge. Call for a free quote. Ken. 210-378-0369

PRESSURE WASHING

Pressure washing. Call Jamie 210-209-7036

POWER WASH

Driveways. Sidewalks. Free Estimates. Fair

Prices. Courteous GNW Resident. 710-3049. Pls. leave msg. if no answer.

MARTY'S LAWN SERVICES

Lawn Services: \$25 to \$50. Pressure washing available. Call Tony at 210-552-3736 or Marty at 210-322-4619

BLUE LANDSCAPING

It's spring we'll give your lawn the care it deserves Tree trimming, hedges, renovation, irrigation. Gives us call today (210) 781-0455.

LOCAL SERVICES

YOUR LOCAL REALTOR

If you are looking to buy or sell a home, I will do my best to make it easy for you. Call Ed Garza with Phillips & Associates at 210-218-0845. I will also work with builders

REAL ESTATE

AE Guzman and Associates Trish De La Rosa Real Estate Agent (210)-667-5025

AFTER HOURS NOTARY

Now serving the GNW! Call 210-740-5079. Notario Publico – se habla espanol lla me 210-740-5079.

MOVING?

Let me help you find your next house or apt. No worries about high pressure. Joshua 210-705-3674.

CREATE ART STUDIO

Art parties, classes, homeschool, after school, fine art, murals, camps, painted furniture and more! Call 210-563-9047 today!

CHILD / PET CARE

WHISKERS AND PAWS PETSITTING

Robert Stallings – Pet sitting for cats & dogs, dog walking starting at \$25. Contact me at 805-294-3211.

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20 yrs experience! Ask for Donna. Call 210-521-9111.

HOME DAYCARE

Spanish immersion home daycare. Children under 5. Affordable. 210-854-3499

CNA SERVICES

CNA with 12 years experience, compassionate, responsible, and reliable. P.O.C Margarita Fernandez 254-220-9334

WANTED: BABY FEMALE RAT TERRIER

I have a good home in the Timberwilde area and am looking for a baby female rat terrier for it. M. Saflekos. 210-686-9031.

COMPUTER/TECH

TV ANTENNAS INSTALLATION 523-5836

MAC / iPHONE / iPAD HELP

Training, upgrades, networking, troubleshooting. 210-273-5927 www.MacAnswers.com

CASH FOR iPHONES, iPADS

Have a damaged Apple device you don't use? I'll buy it for cash! Must be unlocked! Text 210-608-7023

FOR SALE

CAT TREES FOR SALE

I make and sell cat trees. Contact for availability or have me customize one. 210-719-3495.

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<http://juanluis.scenstsy.us> \$6 Car Bar Scents; \$8 Room Spray Scentsy Cleaning/Laundry products More info – 210-818-856-1061

CRYSTAL FOR SALE

Vintage Fostoria, Fenton, Rose Point, Candlewick, Lenox, Wedgewood, Waterford, Chantilly Lace and more 210-215-4872

TWO ITEMS FOR SALE

- 1. Black toolbos gently used: \$100
- 2. TV console; beautiful cherry wood with 2 glass doors; opening dimensions 45" W x 42" H x 27" D. \$100. Call: 210-279-8762

2500 DODGE TRUCK PARTS

New chrome bumper, new grill, four MAC wheels and tires. 300 for all. 210-273-0932

BEDROOM SET

Young girls bedroom set with drawers, headboard and shelves. Dresser in good condition. White Color. 210-639-6354

HALL RENTALS at GREAT NORTHWEST

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8809 TIMBERWILDE DR.

Rental Fee \$468
Damage Fee \$200

FLORES HALL |

9310 TIMBER PATH

Rental Fee \$188
Damage Fee \$200



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7350 TEZEL ROAD, SUITE 103, SAN ANTONIO



We recently had our 4th annual Parent/Child Valentine's Day dance February 8, 2020; I want to thank the following sponsors and volunteers for their donations and giving of their time to make sure that the event was a success;

A special thank you to the following sponsors: Pericos Restaurant at 10820 Bandera Rd for the fabulous salad, Chaparritas Mexican Restaurant at 7350 Tezel Rd for the delicious spaghetti and meatballs and tea, Olive Garden at 5439 W. Loop 1604 N for the warm bread sticks and Woodforest Bank at 8030 Bandera Rd #108 for the decadent cupcakes. Elias Ackerman for the Chucky Cheese gift cards, Baker's Bear for their gift card donation and Mark Zoller for the Teddy Bear donation.

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